United Utilities Water Limited
Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR/ID845
Date: 21/05/2026
Email: EIRRequests@uuplc.co.uk

Dear [redacted]

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request:

Hello I was out walking today and wondered what this UU site was and what they do there?

I have indicated on the map where it is , there's works going on there at the moment - a crane etc

Our response:

We can confirm that we have three sites in close vicinity of the area which you highlighted on a map in your initial email request.

The three sites are **Prestwich Pumping Station (UUP01577)**, **Clifton Pumping Station (UUP00506)** and **Carr Clough Combined Sewer Overflow (CSO)(UUP00407)**, respectively.

A pumping station is a facility that pumps wastewater from lower to higher elevations when gravity alone cannot move it through the network. Combined sewer overflows (CSO act as pressure relief valves on the network so that at times of high rainfall, homes and businesses are protected from the risk of flooding.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [redacted], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks