### **Investor Presentation**

September 2024





### **PR24**

Draft Determination Response







#### **Overview**

#### High quality plan

meeting 22/26 quality assessments

#### 25yr programme

Customer led, underpinned by statutory drivers

Significant totex increase

#### **Efficient base costs**

in line with business plan

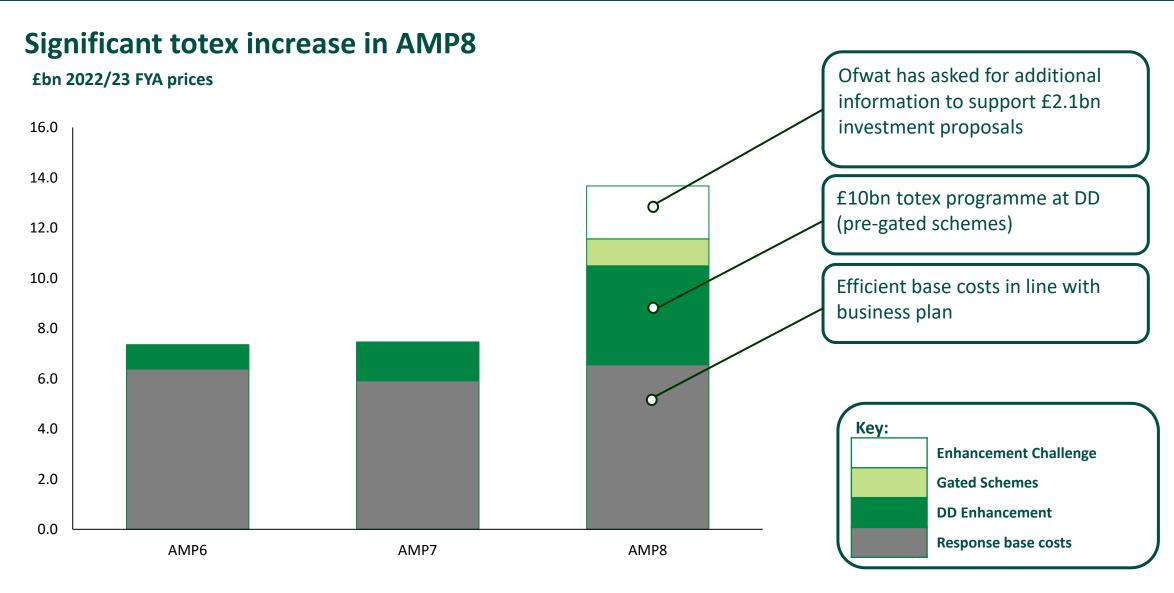
**Growing RCV** 

#### £2bn enhancement

investment further evidenced in our response



#### **Totex**



<sup>\*</sup>AMP8 totex is shown net of grants and contributions, and includes transitional investment

#### Long-term investment drivers

#### Rising investment, accelerating growth

### **Environment Act 2021**

Legislative changes

#### Replacement

Renewing our ageing infrastructure

Climate change adaptation

**Building resilience** 

# Tightening environmental standards

PFAS, microplastics

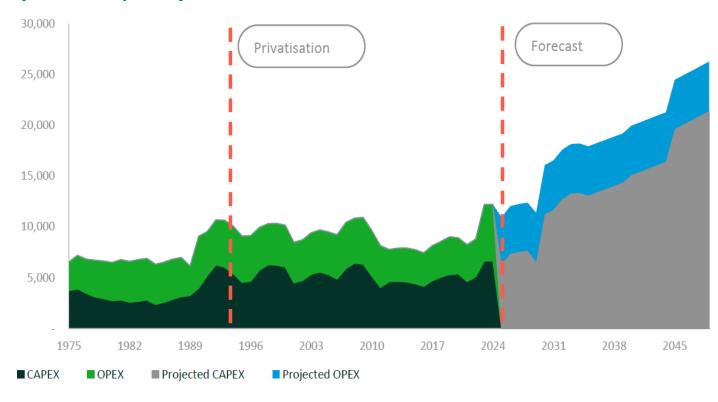
### Resource adequacy

Investing in long-term resource management

#### **Net Zero**

Addressing process emissions

### Water UK industry historical and projected spend (£m 2020, real)

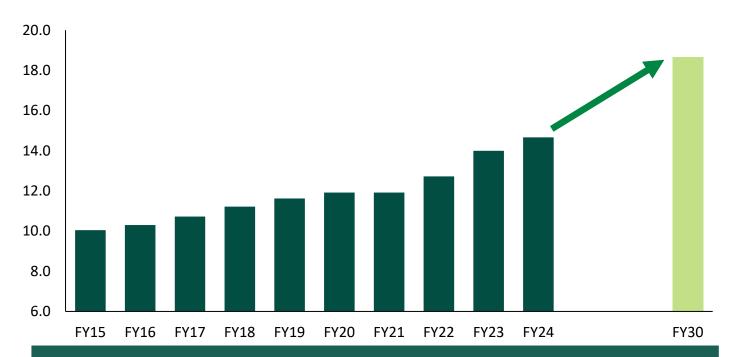


Source: Oxera for Water UK, 2024

#### **Asset base growth**

#### Rising investment, accelerating growth

Nominal RCV (£bn)



#### **Guidance underpinned**

Annual RCV growth > 4-5% under DD

<sup>\*</sup>FY15 to FY24 RCV as reported at full year results, FY30 RCV as per Draft Determination. Excludes gated mechanism totex



#### Financing and returns

#### Higher WACC, with upside potential

	Ofwat 'Early View' (Sep-22)	Ofwat Draft Determination (Mar-24)	Frontier Economics (Mar-24)
Capring	FF0/	FF0/	FF0/
Gearing	55%	55%	55%
Risk-free Rate	0.47%	1.43%	2.48%
Equity Beta	0.58 - 0.64	0.57 - 0.63	0.69
<b>Cost of Equity</b>	4.14%	4.80%	5.65%
Cost of Debt	2.60%	2.84%	2.99%
WACC	3.29%	3.72%	4.19%

Positive changes to 'early view' methodology

Potential for further changes between now and FD

#### **Robust financial position**

#### **Strong balance sheet**

59%\* RCV gearing at March 24

#### Responsible approach to financing

Fully funded pension scheme

#### **AMP8 funding underway**

c.£2.3bn raised in FY24/25

<sup>\*</sup>United Utilities Group gearing as announced in May 2024.

#### Risk and return balance

#### **Opportunities for improvement**

#### **Gated Mechanism**

Apply to the right projects and fund financing costs

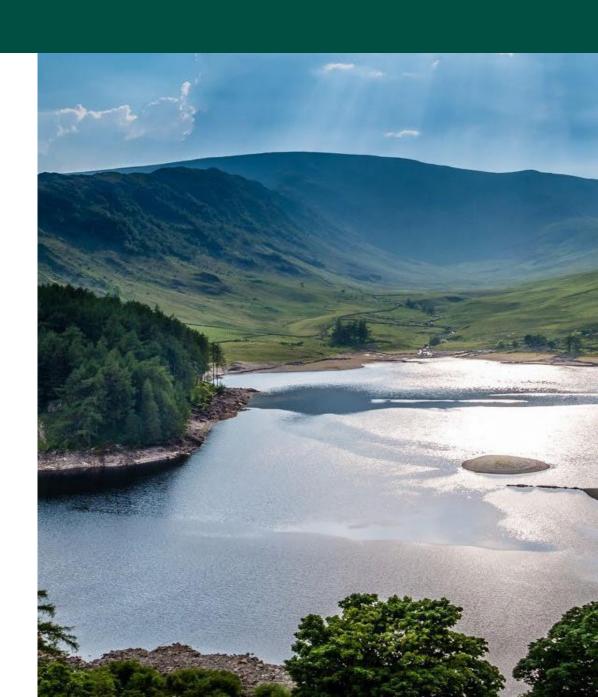
#### **Bioresources**

Recognise risks associated with FRfW

Business rates
Address known increases

#### **ODIs**

Establish balanced P50 position



#### **ODIs**

#### **Greater comparability across the sector**



#### More powerful incentive rates

**Draft Determination** rate

Track record

Leakage 3.2 times greater than AMP7 Met leakage target **18 years** in a row

c. 80% of performance commitments delivered in 2023/24

**Serious Pollutions** 

£1.7m per incident

13 consecutive years 'Green' on serious pollutions

**Customer contacts** 

1.7 times greater

than AMP7

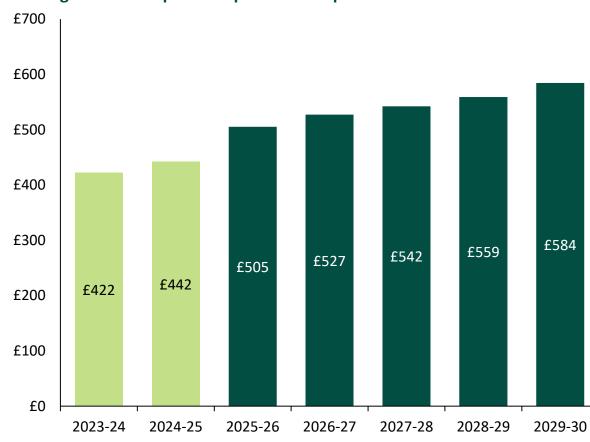
27% reduction in drinking water complaints over AMP7

Calibration needed between rates, targets and caps/collars for AMP8

#### Bills and customer support







<sup>\*</sup>As per table RR14, excluding CSO top-down efficiency and gated scheme proposals

Affordability support of £525m -> 69% increase from AMP7

**Supporting 590,000 customers** - > 1 in 6 households

No increase in water poverty – despite higher bills

#### **Timeline**

28 August 2024

UU response to DD

**Early 2025** 

UUG dividend policy announcement

2 October2023

Business plan submission

11 July 2024

Draft determinations

**Ongoing** dialogue

with regulators

December 2024

Final determinations

April 2025

Start of AMP8



#### **Summary**

## Significant totex increase

#### Multi-AMP growth

with investment plans in place out to 2050

#### **Growing RCV**

#### **Strong balance sheet**

59% group gearing at Mar-24

## More information provided

to support a further £2bn of investment schemes

#### Affordable bills

£525m affordability package



# Questions.

#### **Cautionary Statement**

This presentation contains certain forward-looking statements with respect to the operations, performance and financial condition of the group. By their nature, these statements involve uncertainty since future events and circumstances can cause results and developments to differ materially from those anticipated. These forward-looking statements include without limitation any projections or guidance relating to the results of operations and financial conditions of the group as well as plans and objectives for future operations, expected future revenues, financing plans, expected expenditure and any strategic initiatives relating to the group, as well as discussions of our business plan and our assumptions, expectations, objectives and resilience with respect to climate scenarios. The forward-looking statements reflect knowledge and information available at the date of preparation of this presentation and the company undertakes no obligation to update these forward-looking statements. Nothing in this presentation should be construed as a profit forecast.

Certain regulatory performance data contained in this presentation is subject to regulatory audit.

This announcement contains inside information, disclosed in accordance with the Market Abuse Regulation which came into effect on 3 July 2016 and for UK Regulatory purposes the person responsible for making the announcement is Simon Gardiner, Company Secretary.