

Dear [REDACTED]

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request

Under the Environmental Information Regulations 2004, please provide the following information:

- The total number of domestic properties within United Utilities' water and/or sewerage supply area.
- The number of those properties supplied with both water and sewerage services.
- The number of those properties supplied with water only (i.e. not connected to the public foul sewer and reliant on private drainage such as septic tanks, package treatment plants, or cesspools).

Our response

Please see below a copy of the requested information.

Connected properties (as at 31 March) (including voids)	Water only	Sewerage only	Water and sewerage	Total
Total connected properties	106,942	147,753	3,391,856	3,646,551
Household	80,604	108,403	3,235,305	3,424,312
Non Household	26,338	39,350	156,551	222,239

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks
[REDACTED]

We'd love to hear your feedback on how we handled your request! If you have a moment, please complete our short survey [here](#) – your input helps us improve our service.