

Dear [REDACTED]

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR). As your request contained a number of specific questions, this response, restates each part of the request (in bold) and then follows this with our response.

I live at a property supplied by United Utilities in postcode [REDACTED]. I would like to obtain information about the fluoride concentration in the drinking-water supply serving my property.

Please could you provide:

- **The current Water Supply Zone (WSZ) and water supply/source serving postcode [REDACTED]**

I can confirm that your property is in Water Supply Zone (WSZ) 031 and the raw water originates from Thirlmere Reservoir. You can read more about the work we've completed on your water supply, here: [West Cumbria Update | United Utilities](#).

- **Confirmation of whether this supply is artificially fluoridated.**

I can confirm that the water supply to WSZ 031 is artificially fluoridated. We are required to increase the concentration of fluoride in this water supply by the relevant health authority (currently Department of Health and Social Care).

- **All available fluoride monitoring/test results for this water supply zone for the most recent 12-month period, preferably covering 2025–2026.**

Please see enclosed a copy of the requested data in Appendix 1.

- **The date and sampling location for each fluoride sample.**

Please see enclosed a copy of the requested data in Appendix 1.

- **The measured fluoride concentration for each sample, in mg/L.**

Please see enclosed a copy of the requested data in Appendix 1.

- **The average fluoride concentration over this period, if available.**

Please see below the current minimum, maximum and average fluoride concentration.

Minimum	Average	Maximum
0.68 mg F/l	0.94 mg F/l	1.08 mg F/l

- The target fluoride concentration for this supply, if it is artificially fluoridated.

Water supplies in the North West are naturally low in fluoride and normally contain less than 0.2mg fluoride per litre. Some water supplies, including the supply to WSZ 031, have fluoride added to raise the concentration to 1.0mg per litre where we have been requested to do so by the relevant health authority (currently Department of Health and Social Care (DHSC)). This figure includes the fluoride that was already there naturally. The regulatory limit for fluoride is 1.5mg per litre.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks

[REDACTED]

We'd love to hear your feedback on how we handled your request! If you have a moment, please complete our short survey [here](#) – your input helps us improve our service.