



United Utilities Water Limited
Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR/ID935
Date: 27/08/2026
Email: EIRRequests@uuplc.co.uk

Dear [REDACTED],

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request:

Please provide the following information relating to the foul and surface water drainage infrastructure serving the development:

- Confirmation of the current status of the foul and surface water drainage network, including whether it has been adopted by United Utilities or remains the responsibility of the developer.
- Details of any outstanding works, defects, or issues preventing adoption of the drainage network, if applicable.
- Copies of any inspection reports, surveys, CCTV reports, assessments, or other records relating to the drainage infrastructure.
- Copies of any correspondence between United Utilities and the developer regarding the drainage system, including any required remedial works, outstanding matters, or adoption issues.
- Confirmation of whether United Utilities considers the drainage infrastructure to be compliant with the relevant standards for adoption.
- Details of any planned or ongoing works relating to the drainage system at the development.
- Information held regarding any known capacity issues, flooding incidents, sewer performance problems, or pollution events affecting the development.
- Copies of any agreements, records, or documentation relating to the proposed or completed adoption of the drainage network, including the current status of any adoption process.

Our response:

Background – in answering your questions, we feel it would be helpful to provide a short summary into the background. The foul and surface water drainage infrastructure serving new developments is typically constructed by the developer and remains its responsibility until it has been inspected, tested and assessed against the relevant standards for adoption. Once any required remedial works have been completed and the infrastructure is considered satisfactory, the developer may enter into the necessary legal agreement to enable adoption by United Utilities. Although the drainage infrastructure at this development has been assessed as technically acceptable and no further remedial works have been identified, the adoption process has not yet been completed because the required adoption agreement has not been signed by the developer.

Please see the answers to your eight queries set out below.

1. The foul and surface water drainage network serving the development has not yet been adopted by United Utilities and therefore remains the responsibility of the developer at the present time.
2. Our Developer Services Team has confirmed that there are no outstanding remedial works, defects, or identified issues that would prevent adoption of the drainage network. The infrastructure has been assessed as being technically acceptable for adoption.
3. As the drainage infrastructure has been assessed as satisfactory and is considered ready for adoption, we do not hold any current records identifying defects or issues requiring further action. Any historic inspection reports, surveys, CCTV records, or assessments relate to earlier stages of the inspection process and do not reflect the current status of the network beyond confirming the current status outlined above. No further relevant information is held, for the purposes of this request under Environmental Information Regulation 12(4)(a) Information not held.
4. We do not hold correspondence relating to an active adoption process for this development. As the developer has not yet entered into the relevant adoption agreement, the requested information is not held. Accordingly, Regulation 12(4)(a) of the Environmental Information Regulations 2004 applies, as the information requested does not exist.
5. We consider the drainage infrastructure to be compliant with the relevant standards and requirements for adoption. We are not aware of any planned, ongoing or outstanding remedial works relating to the drainage infrastructure at the development. Having consulted the relevant operational teams, we can also confirm that we hold no records of known capacity issues, flooding incidents, sewer performance problems or pollution events affecting the development. Accordingly, Regulation 12(4)(a) of the Environmental Information Regulations 2004 applies, as the information requested does not exist.
6. We are not aware of any planned, ongoing, or outstanding works relating to the drainage network. Accordingly, Regulation 12(4)(a) of the Environmental Information Regulations 2004 applies, as the information requested does not exist.
7. Having consulted the relevant operational teams, we can confirm that we hold no records of capacity issues, flooding incidents, sewer performance problems, or pollution events affecting the development. Therefore, under Environmental Information Regulation 12(4)(a) Information not held, this cannot be provided.
8. We have not adopted the drainage network, and the developer has not entered into the relevant adoption agreement. Consequently, United Utilities does not hold any executed adoption agreement or associated adoption documentation. As such, Regulation 12(4)(a) of the Environmental Information Regulations 2004 applies, as the requested information is not held.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks

