



Water for the North West

United Utilities Water Limited

Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR/ID932

Date: 13/08/2026

Email: EIRRequests@uuplc.co.uk

Dear [REDACTED],

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request:

To understand the structural issues impacting our properties and community infrastructure, please provide the following information held by United Utilities for this site:

1. A copy of the recent technical audit notes, snagging lists, or punch-list items issued to Latimer/Clarion detailing why the Section 104 adoption has been rejected or delayed.
2. Any marked-up site plans, maps, or survey reports that visually highlight the specific locations of the non-compliant drains.
3. The latest CCTV inspection failure logs or defect reports associated with this network.

Our response:

In response to the above queries, attached are the following Appendices:

A – United Utilities Inspection Sheet Development CCTV Work (Manholes and gravity sewers) 30 April 2025

B – United Utilities Inspection Sheet Development Remedial Work (Manholes and gravity sewers) 13 March 2025

C – United Utilities Inspection Sheet Development Remedial Work (Manholes and gravity sewers) 17 March 2025

D – United Utilities Inspection Sheet Development Remedial Work (Manholes and gravity sewers) 5 March 2025

We have been unable to provide the marked-up site plans, maps, or survey reports requested in point three of the above under Regulation 12(4)(a) of the Environmental Information Regulations 2004 (EIR) as this data does not exist.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this

response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks