



United Utilities Water Limited

Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR/ID898

Date: 04/08/2026

Email: EIRRequests@uuplc.co.uk

Dear [REDACTED],

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request:

I am formally requesting information about if or how the waste water services affected the flood on the Micker Brook in Cheadle on 31st July 2019? I am particularly interested in whether the sewerage pipe located in the back garden of [REDACTED] was one of the reasons that the house flooded on that day. I would also like any information regarding any work that has since happened based on the Section 19 flood report recommendations (on page 84).

These are: E.8 Recommended actions. Flood mitigation measures need to be proportionate to the damages and frequency of occurrence, to be cost effective and affordable. Following confirmation/modification of the flood modelling, consideration should be given to the identification of an appropriate raft of measures from: · Fitting of non-return valves to foul water connections. · Property Level Defences (PLP). · Removal/relief of local hydraulic constraints on Lady Brook. · Linear defences to rear and upstream of affected properties · Develop Micker Brook catchment specific flood warning system based on local rainfall and gauged flows. Some of the above measures could have impacts at the other downstream flood risk areas along Micker Brook. Accordingly, they should be developed and reviewed in unison.

If you have any more relevant information that determines the cause of the above property flooding on this day, please can I have it?

Our response:

As you may know United Utilities is not responsible for the maintenance and upkeep of water courses. Generally, these are the responsibility of the relevant landowner, Local Authority such as Stockport Metropolitan Borough Council (as Lead Local Flood Authority), or the Environment Agency (EA).

United Utilities is, however, responsible for the public sewerage network. We have searched our records, on the date specified above and have found no reports of any operational incidents for the address of [REDACTED].

We have reviewed the information provided in the Section 19 Flood Investigation Report for the July 2019 flood event. The report concludes that the flooding mechanism was out-of-channel flow from

Micker Brook, resulting in fluvial flooding. While sewage contamination may have been present in the floodwater, this is likely to have occurred as a consequence of floodwater entering and overwhelming the foul sewer network, together with excess surface water entering the system.

Therefore, we do not believe that the public sewer in the garden of [REDACTED], contributed towards the flooding on 31 July 2019.

Any updates relating to ongoing flood risk management or investigation works may be available through the Making Space for Water (MSFW) partnership meetings. Enquiries regarding these activities would be best directed to Stockport Metropolitan Borough Council, in its role as Lead Local Flood Authority, and the Environment Agency, as Micker Brook is designated as a Main River.

It should also be noted that the reference within the Section 19 report to the fitting of non-return valves to foul water connections was taken from a separate section of the report and was not identified as an action relating to the Queens Road flooding location.

We have no further relevant information about this matter, therefore under EIR Regulation 12(4)(a) we cannot provide this information as we do not hold it.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks