



Water for the North West

United Utilities Water Limited

Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR/ID871

Date: 04/08/2026

Email: EIRRequests@uuplc.co.uk

Dear [REDACTED],

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request:

To ensure this evidence is preserved, we are jointly exercising our rights under the Environmental Information Regulations 2004. We demand a digital download link to the following five items prior to the commencement of site works next week:

1. *The recent 2026 pre-lining CCTV survey footage and technical grading sheets that justified the decision to install a structural liner.*
2. *The original 2017 post-installation CCTV inspection logs and validation sheets from when the pipe was replaced.*
3. *The 2017 Trench Compaction Certificates and soil density test results for the backfill within your engineering footprint.*
4. *The As-Built Engineering Drawings showing the exact route, depth, and bedding specification of the 2017 pipe.*
5. *The Pre-Entry and Post-Entry Records of Condition taken of the land and boundaries during the 2017 works.*

Our response:

Please see below our responses set out to answer the questions in your request.

1. A copy of the pre-lining CCTV survey from January 2026 has been provided in *Appendix A*. Please note that no technical grading sheets were produced as part of this survey. Therefore, under EIR Regulation 12(4)(a) we are unable to provide this information as it is not held. Unfortunately, due to the size of this file, this will be sent separately.
2. The original CCTV inspection and validation records were compiled by CARA Construction, who were appointed as a subcontractor to undertake the works on our behalf. Despite repeated attempts to contact the company and obtain the requested information, including escalation through a Senior Manager at United Utilities, no response has been received to date. Consequently, we have been unable to secure any records or clarification from CARA Construction. Therefore, under EIR Regulation 12(4)(a) we are unable to provide this information as it is not held.
3. The trench compaction certificates and density tests were completed by CARA Construction.

As described above, we have been unable to establish a contact with CARA Construction. Therefore, under EIR Regulation 12(4)(a) we are unable to provide this information as it is not held.

4. We have been unable to locate the as-built drawings from 2017. Therefore, under EIR Regulation 12(4)(a) we are unable to provide this information as it is not held. However, we have provided, in Appendix B, a map of the sewer and set out the current attributes about the sewer that are held.
5. Pre and post entry records of condition were made by CARA Construction on our behalf. As explained above, we have been unable to establish a contact with CARA Construction. Therefore, under EIR Regulation 12(4)(a) we are unable to provide this information as it is not held.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks