



United Utilities Water Limited
Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR/ID862
Date: 23/06/2026
Email: EIRRequests@uuplc.co.uk

Dear [REDACTED],

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request:

There is currently an investigation regarding the developer's conduct & I need the dates that the developer contacted United Utilities, re the agreement you say happened recently, for evidence, & also the date the agreement was made, please, if they are different.

Our response:

In response to your further questions, we have put together a date timeline to show our contact with the developer's solicitor. Please see the timeline below.

11/05/2026 – Amended plan provided by developer's solicitor. They also advised we'd agreed a four month maintenance period and that in view of this they requested the cash deposit to be recalculated, pro rata, according to the shorter maintenance period.

18/05/2026 – Amended plans shared with the Developer Services team. Legal team asked if the four month maintenance period had been agreed with the developer and checked if Developer Services were ready to issue the provisional certificate.

18/05/2026 – Legal team emailed the developers solicitor advising they await instructions regarding the maintenance period and that the cash deposit wouldn't be calculated on a pro rata basis and advised them it was released in stages as detailed in the draft agreement.

21/05/2026 – Developer Services team advised the four month maintenance period was agreed but the plans needed changes and they had emailed the developer about this.

08/06/2026 – Legal team emailed developers solicitor advising the plans weren't yet approved and further contact would be made about this. Advised that as the provisional certificate was ready to be issued upon completion of the agreement, on this occasion we can agree to proceed to completion with only 20% of the cash deposit as the provisional certificate can be issued simultaneously with completion of the agreement.

10/06/2026 – Developers solicitor emailed advising that their client wasn't aware regarding the plans and would look into this. They enquired if the four month maintenance period was agreed.

11/06/2026 – Legal team emailed the developers solicitor to confirm the agreement can be amended to change the definition of the maintenance period from twelve months to four months. As of this date the S185 Agreement has not yet been completed/dated.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks