



Water for the North West

United Utilities Water Limited

Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR/ID844

Date: 21/05/2026

Email: EIRRequests@uuplc.co.uk

Dear [REDACTED]

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request:

Hello please could you provide any water quality test data over the last 3 months for the water on the irwell between Clifton and kersal please?

Can you also confirm whether or not there is abstraction from anywhere inbetween those points and where?

Our response:

Regular water quality testing is undertaken by the Environment Agency (EA) and at this juncture we would advise you to contact them for further information as we do not hold this information under Regulation 12(4)(a) Environmental Information Regulations 2004. The EA can be contacted at the following email address:- enquiries@environment-agency.gov.uk

In regard to abstraction, we can confirm that there is no United Utilities abstraction from the River Irwell between Clifton and Kersal. However, as we do not hold data about other abstractors, we would advise that you would need to speak with the Environment Agency again for this information.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks