



Water for the North West

United Utilities Water Limited

Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR/ID825

Date: 20/05/2026

Email: EIRRequests@uuplc.co.uk

Dear [REDACTED],

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request:

I would like to access the flow data in Litres/second between 14/08/24 and 07/04/26 for the following Sewage Treatment Works:

- Sale
- Weeton
- Liverpool (Sandon)
- Liverpool (Birkenhead)
- Blackpool (Fleetwood)
- Winsford
- Manchester (Davyhulme)
- Congleton
- Croston
- Macclesfield

Our response:

Please see the attached excel spreadsheet titled, *Appendix A*, showing the flow data for the ten treatment works requested.

It is important to note that the negative reading for Fleetwood was due to low flow. The Croston negative readings are genuine readings, as flows are pumped to the flow meter.

Finally. Please note that Macclesfield's data starts on 26 November 2024 rather than 14 August 2024, which is the date on which the flow meter at the site was fully validated.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED]

[REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks