



Water for the North West



Dear [REDACTED],

Thank you for your request for environmental information, about a discharge at Wallasey Beach (Wirral, Merseyside). We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Under the EIR, you specifically requested:

- Exact location of the outfall/pumping station responsible
- Reason for prolonged discharge
- Planned cessation date

You also asked for the following actions:

- Cease the discharge immediately and provide public confirmation when it stops.
- Investigate why storm overflows / emergency discharges have been active for 43+ days (including during dry weather).
- Publish water quality test results for the affected area, including bacterial levels (E.coli).
- Provide a remediation plan and compensation for impacted beach users.

Our response:

Following investigation and subsequent correspondence, we can confirm that United Utilities does not have any wastewater discharges in the location that you have highlighted.

We publish details about our storm overflows and the work we are doing to reduce spills from these overflows on our website: [United Utilities - Better Rivers](#). As part of this information we also publish live information about the locations and any discharges from these overflows, this can be viewed at the following link: <https://www.unitedutilities.com/better-rivers/storm-overflow-map/>

With regard to water quality test results, the Environment Agency rather than United Utilities is responsible for bathing water quality testing. The EA publish the detailed results of their sampling and bathing water classifications, with this information being available via the following link:

<https://www.gov.uk/government/statistics/bathing-water-quality-statistics>

They also publish information to allow people to find out how clean the water is on beaches and in other bathing areas in England, and if there is a problem with pollution. This information includes a map showing the location of designated bathing beaches and provides information about each of those beaches. This information is available via the following link: <https://www.gov.uk/quality-of-local-bathing-water>.

Although the specific incident that you highlighted, was not from a United Utilities asset and we unable to provide any specific information about that incident, it may be worth contacting your local authority or the Environment Agency, who may be able to provide you with more information.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED]

██████████ and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks