



Water for the North West

United Utilities Water Limited
Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000
unitedutilities.com

Our ref: EIR-731
Date: 24/03/2026
Email: EIRRequests@uuplc.co.uk

Dear [REDACTED]

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request:

- Please could you tell me how much water has been used to run data centres in your jurisdiction in each of the past five years (2025, 2024, 2023, 2022, and 2021). I believe this may be recorded as tap water.
- If possible, please provide the figures as a raw number and then secondarily as a percentage of the total supply. Please clarify in your response how you are defining each year – eg calendar, April-March.
- If possible, please also tell me how many data centres these figures relate to. If possible, list which data centres these are to avoid any possible duplication of data.
- If you are including figures from any subsidiary companies in this calculation, please could you break the figures down by company to avoid any potential duplication of data.

Our response:

Please see enclosed a copy of the requested data in Appendix 1. The data within the spreadsheet has been set out in calendar year, and includes the amount of water that has been used to run data centres as a raw number, and then as a percentage of total supply. When reviewing this dataset, please note the following important points:

- The total consumption figure reflects the metered, potable, non-household usage within our region.
- A total of 35 premises have been identified and are included in the figures within Appendix 1. For awareness, United Utilities are no longer maintain customer information, this responsibility sits with the relevant retailers. Because of this, the data provided only reflects premises identified as Data Centres within analysis completed in 2025, and it does not track historical movement beyond this scope.
- **Landlord meters** – these are meters which serve more than one premises, so the full consumption cannot be solely attributed to the specific address / data centre.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED]

[REDACTED] and explaining why you're unhappy with our response. We'll be very happy to review



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your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks



We'd love to hear your feedback on how we handled your request! If you have a moment, please complete our short survey [here](#) – your input helps us improve our service.