



United Utilities Water Limited
Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR/ID722
Date: 18/03/2026
Email: EIRRequests@uuplc.co.uk

Dear [REDACTED]

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request:

1. Does United Utilities currently or has previously held a contract with AGC chemicals for the disposal of trade effluent from the Hillhouse site?
 - a. PPM for each PFAS substance
 - b. Year of testing
 - If so, did/has United Utilities test[ed] for the presence of PFOA/PFOS or other PFAS substances including EEA-NH4 during the time the contract has been held?
 - If so, what were the results of that testing, expressed in an MS Excel document?
2. How much does/did United Utilities receive for this arrangement annually of taking AGC's trade effluent?
3. What treatment methods did United Utilities undertake for the period of the contract to reduce the levels of PFOS/PFOA or other PFAS in the waste stream?

Our response:

1. Does United Utilities currently or has previously held a contract with AGC chemicals for the disposal of trade effluent from the Hillhouse site?

United Utilities Water Limited does not currently and has never held a permit for the discharge of trade effluent from AGC Chemicals at Hillhouse International, Thornton-Cleveleys.

AGC Chemicals Europe Limited did, however, previously operate under the name Asahi Glass Fluoropolymers UK Ltd and United Utilities did hold a consent to discharge trade effluent with this company from their site at York House, Hillhouse International, Thornton-Cleveleys. This trade effluent consent was in place between 2000 and 2006.

- *Did United Utilities test for the presence of PFOA/PFOS or other PFAS substances including EEA-NH4 during the time the contract has been held?*

AGC Chemicals are not authorised to discharge trade effluent from their site at York House and therefore, there is no current trade effluent to be tested.

I can also confirm that United Utilities did not test for the presence of PFOA/PFOS or other PFAS substances including EEA-NH4, when the previous operating company (Asahi Glass Fluoropolymers UK Ltd) held a consent to discharge between 2000 and 2006.

- *If so, what were the results of that testing, expressed in an MS Excel document?*

Not applicable.

- *How much does/did United Utilities receive for this arrangement annually of taking AGC's*

trade effluent?

Not applicable as United Utilities does not receive trade effluent from AGC Chemicals Europe Ltd.

3 What treatment methods did United Utilities undertake for the period of the contract to reduce the levels of PFOS/PFOA or other PFAS in the waste stream

As set out above United Utilities does not currently receive trade effluent from AGC Chemicals. At the time when the trade effluent consent was in place with Asahi (2000 – 2006), these substances were not specifically declared by the trader or tested for by United Utilities and no specific additional treatment processes were in place to reduce the levels of PFOS/PFOA or other PFAS in the waste stream at the time.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks