

Dear [REDACTED]

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request:

I refer to your works on Liverpool Road in Eccles, Manchester beginning May 2022. Understand it related to a collapsed sewer found during Electric Northwest works taking place.

Please confirm the following:

- Exact start and end dates of your works
- The locations of your works on Liverpool Road
- Level of traffic management involved

Our response:

I can confirm that we took over the site on the 23 May 2022 from Electricity North West (ENW) after they found a void under the carriageway. The works lasted until the 10 November 2022.

The location is at the junction with Green Lane in the eastbound lane of the carriageway.

The traffic management used was the same that ENW had set up, these were multiway signals which are listed as the highest form of traffic management. Whilst the level of traffic management may have reduced over the life of the job, we are only able to see the highest type used.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks
[REDACTED]

We'd love to hear your feedback on how we handled your request! If you have a moment, please complete our short survey [here](#) – your input helps us improve our service.