



**United Utilities Water Limited**  
Haweswater House  
Lingley Mere Business Park  
Lingley Green Avenue  
Great Sankey  
Warrington WA5 3LP

Telephone: 01925 237000

[unitedutilities.com](http://unitedutilities.com)

**Our ref:** EIR/ID677  
**Date:** 18/02/2026  
**Email:** [EIRRequests@uuplc.co.uk](mailto:EIRRequests@uuplc.co.uk)

Dear [REDACTED],

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

**Your request:**

I would be grateful if you could confirm the following under the Environmental Information Regulations (EIR):

- The discharge point(s) for foul water drainage from our premises (including the receiving sewer network and associated wastewater treatment works, where applicable).
- The discharge point(s) for surface water drainage from our premises (including whether this discharges to a watercourse, adopted sewer, attenuation/soakaway system, or another receiving environment).

Whether drainage from our site discharges directly or indirectly to the River Calder, or whether flows are routed via the sewer network to a wastewater treatment facility.

**Our response:**

United Utilities have both foul/combined and surface water sewers mapped in the area around this unit. We do not however, hold any detailed plans showing private connections to our sewer network in this area.

In response to point one, although we are unable to confirm the exact discharge point, we can confirm that there is a foul/combined sewer at the front of the premise, which eventually discharges to Hyndburn Wastewater Treatment Works, for treatment.

In response to point 2, again although we are unable to confirm the exact discharge point, we can confirm that there is also a surface water sewer at the front of the premise, which eventually discharges to the River Calder.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at [EIRRequests@uuplc.co.uk](mailto:EIRRequests@uuplc.co.uk), addressing your request to [REDACTED] and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks