



**United Utilities Water Limited**  
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**Our ref:** EIR/ID672  
**Date:** 17/03/2026  
**Email:** [EIRRequests@uuplc.co.uk](mailto:EIRRequests@uuplc.co.uk)

Dear [REDACTED]

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

**Your request(s):**

Please can I be provided with a cost breakdown for the AMP6 investment that took place around Windermere.

Please can this include, but not be limited to, the cost of storage tanks installed, new settlement tanks at WwTW, new network infrastructure put in place, and the replacement of pipe networks undertaken to increase capacity.

**Our response:**

The table below contains details of the six specific major capital projects that we implemented to enhance the capability of the wastewater assets within the Windermere catchment during the AMP6 period.

| Project | Spend (£000's) | Details |
|---------|----------------|---------|
|---------|----------------|---------|

|   |                                       |  |
|---|---------------------------------------|--|
| Windermere Catchment Strategy                 | £43,372 in AMP6<br>(£46,204 in total) | <p><b>Ambleside WwTW:</b><br/>New final settlement tank and associated de-sludge pumping station<br/>New Mecana type cloth filters<br/>New caustic and ferric dosing systems</p> <p><b>Glebe Road PS:</b><br/>New pumps and wet well modifications<br/>Modifications to the wet well to suit new pump arrangement<br/>New 6.5km rising main from Glebe Road PS to Windermere WwTW<br/>New motor control centre (MCC)<br/>Upgraded power supply<br/>New septicity dosing system</p> <p><b>Windermere WwTW:</b><br/>New 2,600m<sup>3</sup> balancing tank with inlet pumping station<br/>New inlet works (screens and grit removal).<br/>2No. new filters<br/>2No. new humus tanks<br/>New tertiary filtration plant (Mecana filters)<br/>New UV disinfection system<br/>New combined returns and tertiary pumping stations<br/>New caustic and tertiary ferric dosing systems<br/>Improvements to existing primary ferric dosing system<br/>New motor control centres and SCADA system<br/>Upgraded power supply.</p> |
| Grasmere WwTW                                 | £1,682 in AMP6<br>(£5,051 in total)   | <p>Refurbishment of 3 no COUFs<br/>Installation of 2 no additional COUFs<br/>Installation of Storm intercept chamber<br/>Replacement of COUF feed pumps<br/>Installation of Storm intercept chamber<br/>Installation of new MCERT<br/>Upgrade of existing ferric dosing</p>  |
| Outgate WwTW                                  | £828 in AMP6<br>(£1,052 in total)     | Installation of a new active media filter (tertiary treatment).  |
| Elterwater WwTW                               | £482 in AMP6<br>(£627 in total)       | Final spend for AMP5 optioneering to investigate reducing risks of P release in Great Langdale Beck.   |
| Low Wood Marina Ww Pumping Stations           | £118 all in AMP6                      | <p>Built up the wet well to mitigate flooding risk<br/>New pumps<br/>New pipework and handrails<br/>New Kiosk, MCC and Telemetry.</p>  |
| Windermere Marina Village Ww Pumping Stations | £ 103 all in AMP6                     | <p>New dedicated power supply,<br/>New plinth, ducts, pumps, pipework, valve chamber, covers and path.<br/>New kiosk, mcc, and telemetry.</p>  |

I have also attached a spreadsheet (Appendix A – Cost breakdown), that contains two worksheets. The first reproduces the information above, but with costs reported to the nearest pound. The second worksheet provides a derived cost breakdown for these schemes.

It should be noted that the detail of the cost breakdown that is available differs between schemes at estimate stage and at final completion stage. At estimate stage the costs are assumed costs that are built up from our estimating systems and are therefore held and can be provided in some detail. At final completion stage the costs are actual costs and reflect the invoices provided by the contractors. These invoices do not need to be set out the breakdown of the costs to the same level of detail as our original estimates.

Although we do not hold the detailed actual outturn cost breakdowns for these projects, we do use an asset registration process that we use to add the new or refurbished asset that are created by capital projects to our main asset database. This process and the information that is added to the asset database, is then used to schedule subsequent maintenance activities on these assets and to support financial (depreciation) assessments.

We have used the information from this process to derive a cost breakdown for five of the six schemes (the Elterwater WwTW scheme focussed on optioneering rather than construction). It must, however, be recognised that the information provided in this spreadsheet was primarily derived to facilitate subsequent scheduling of work and, therefore, it is not and does not need to be a precise and accurate cost breakdown.

It should also be noted that in addition to the schemes set out above, U UW will have undertaken additional work around Windermere, as part of regional or issue specific minor maintenance programmes and as part of proactive and reactive maintenance and repair work. This work will primarily have been undertaken to maintain the capability and performance of our asset base rather than to add new assets or enhance capacities, and it would not be practical to seek to disaggregate this expenditure to any specific geographic location.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at [EIRRequests@uuplc.co.uk](mailto:EIRRequests@uuplc.co.uk), addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks