



United Utilities Water Limited
Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000
unitedutilities.com

Our ref: EIR-660
Date: 29/02/2026
Email: EIRRequests@uuplc.co.uk

Dear [REDACTED]

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request:

Please can I have all effluent daily volumes (m³/d) for Grasmere, Windermere, Ambleside, Langdale, Hawkshead and Near Sawrey from January 1st 2025 - December 31st 2025.

Our response:

Please be advised that the daily effluent volume data for the period 1 January 2025 to 22 May 2025, for the specified sites is publicly available on the [Environmental Information Disclosure Log | United Utilities - Corporate](#) in response to EIR-401. I have attached the remaining data for your attention in Appendix 1. Please note that within the Near Sawrey data, there are two periods of no flow. This was due to an error with the flow meter, which was subsequently rectified.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks
[REDACTED]

We'd love to hear your feedback on how we handled your request! If you have a moment, please complete our short survey [here](#) – your input helps us improve our service.