



**United Utilities Water Limited**  
Haweswater House  
Lingley Mere Business Park  
Lingley Green Avenue  
Great Sankey  
Warrington WA5 3LP

Telephone: 01925 237000

[unitedutilities.com](http://unitedutilities.com)

**Our ref:** EIR/ID645  
**Date:** 23/01/2026  
**Email:** [EIRRequests@uuplc.co.uk](mailto:EIRRequests@uuplc.co.uk)

Dear [REDACTED]

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

This document initially sets out your requests (in bold) and then provides our response.

***Your request(s):***

- 1. Whether the scrubber effluent wastewater is discharged into the foul sewer along with other process effluents; and**
- 2. Whether United Utilities were informed of the changes both in the expansion of the processing activities at the Site or the addition of scrubber effluent wastewater to the discharged components to the sewer system.**
- 3. Whether Gafoor Discharge Consent has been reviewed since 5 November 2013, if so, please confirm the date(s) of any such reviews and the findings of each review.**

**Our response:**

In specific response to these three requests:

1. Effluent derived from odour neutralisation is discharged via Gafoor Pure Halal Limited's effluent treatment plant and discharged to the foul sewer as trade effluent.
2. Gafoor Pure Halal Limited submitted an application in 2017 to increase its effluent discharge volume from 500m<sup>3</sup> to 800m<sup>3</sup> to accommodate the expansion of its business. Effluent derived from odour neutralisation was declared on its application and equates to less than 1% of their permitted maximum 24-hour discharge volume.
3. The consent to discharge permit held by Gafoor Pure Halal Limited was last reviewed in 2017 and is available on our public consent register, which is available on our web site: [Trade effluent consent register](#).

**4. With regards to odours from sewers downstream of Gafoor's Site on Fletcher Road, please confirm whether any investigations have been carried out by United Utilities to investigate the sewers in the vicinity of Gafoor's site on Fletcher Road, to MH5302 on Deepdale Road to check the condition of the sewer pipes and ensure there are no obstructions to flow. Please confirm whether any improvements to flow along these sections on the sewer network have been identified and if so, please share the results of any such findings with us.**

**Our response:**

I can confirm that we have not received any reports of odour issues arising from the sewer network in the vicinity of Gafoor's site on Fletcher Road, to MH5302 on Deepdale Road and as such, we have

not investigated this sewer length.

**5. Please provide a copy of the up-to-date DG5 sewer flooding data for the period from June 2012 to date and/or in the alternative please provide copies of sewer flooding records for the area around the Site for the period from June 2012 to date.**

**Our response:**

Although we maintain records of sewer flooding incidents, United Utilities and other water companies no longer hold "DG5 registers". We have reviewed our sewer flooding incidents records, which holds data for the last five years, and this has identified 21 flooding incidents in the area around Fletcher Road and Deepdale Road Preston.

A full list of these incidents is attached as Appendix 1 – sewer flooding incidents. As can be seen from Appendix 1 the majority of these incidents were as a result of blockages or collapses on relatively small sewers that either transferred to UU ownership in 2011 or were already UU's responsibility at this time as a consequence of the Public Health Act 1936.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at [EIRRequests@uuplc.co.uk](mailto:EIRRequests@uuplc.co.uk), addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks