



United Utilities Water Limited
Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR/ID633
Date: 19/01/2026
Email: EIRRequests@uuplc.co.uk

Dear [REDACTED]

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request(s):

JBA Consulting are working with Salford City Council to undertake a review of their local plan sites in relation to flood risk, and we are collating data to inform this.

Would you be able to share a dataset containing any historic sewer flooding incidents and any further relevant information/data from the DWMP for Salford authority area?

Our response:

Please see the attached excel data spreadsheet, titled Appendix A - Salford Hydraulic Flooding", which provides a list of historic hydraulic flooding incidents, both internal and external, dating back to 2009. These records also provide an easting and northing reference of the locations of the incidents.

Our Drainage and Wastewater Management Plan (DWMP) is published here:

<https://www.unitedutilities.com/corporate/about-us/our-future-plans/Our-long-term-plans/dwmp-publication-may-2023/>. This website provides a customer summary and the main DWMP document, together with a series of supporting documents and detailed data tables and tables commentaries. It also provides a link to a customer portal.

The customer portal (<https://www.unitedutilities.com/corporate/about-us/our-future-plans/Our-long-term-plans/dwmp-portal/>). This website provides some background on the DWMP and allows viewers to drill down to any specific location within the region. The display then provides a map of the drainage area (which is an area which drains to a wastewater treatment works via our sewer network and pumping stations) and then for each drainage area displays relevant risk levels.

The risks displayed relate to; sewer flooding, environment and sewer condition and for each the level of risk is displayed in terms of whether the risk is:

- No concern - where modelled results for that drainage area have identified that there is no concern.
- Potential area of focus - where modelled results for that drainage area have identified that the area could become an area of focus and so we should continue to monitor.

- Area of focus - where modelled results for that drainage area have identified it as an area of focus so we should continue to actively monitor.

A more detailed explanations for the process followed to derive these risk levels is set out within the main DWMP document.

The portal also allows viewers to access the “area plan” for any specific location, for example the Upper Mersey DWMP (which covers much of the Salford area) can be found here:

https://www.unitedutilities.com/SPA_11-Upper-Mersey/). These detailed area plans, set out some relevant background to the area, the risks within the area and the options that have been reviewed and are being taken forward. The options assessment includes information on the relationship with local FRM schemes and partnership opportunities.

We hope that this response answers your request, although if you would like any more specific or detailed information then please let me know.

However, if you’re not satisfied with how we have handled your request, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED] and explaining why you’re unhappy with our response. We’ll be very happy to review your request and ensure we’ve done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks