



United Utilities Water Limited
Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR/ID631

Date: 04/02/2026

Email: EIRRequests@uuplc.co.uk

Dear [REDACTED]

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request(s):

1. The number of return journeys made by individual slurry tankers between 1st to 17th December 2025 along the A592 between Calgarth and Tower Wood.
2. The type of vehicles used in the operation.
3. Whether or not the vehicles used were registered for use on public roads.
4. The hours of this operation.

Our response:

Please see the attached excel spreadsheet titled *Appendix A – Tanker operations*. This spreadsheet will provide you with the number of return journeys made by individual slurry tankers between 1 to 17 December 2025 along the A592 between Calgarth and Tower Wood (Windermere WwTW).

It is important to note that the number of return journeys will be the same as the loads completed, as they will only make the journey when needing to unload.

The types of vehicles used in the operation is also shown. We can confirm that all the vehicles used are registered for use on public roads.

Finally, in reference to the hours of operation question, these specific operations were from 12:00pm – 00:00am.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks