



Water for the North West

United Utilities Water Limited
Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR-563

Date: 28/10/2025

Email: EIRRequests@uuplc.co.uk

Dear [REDACTED]

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request:

Following a burst water pipe on the Blencogo to Bromfield road (nearest postcode [REDACTED]) [REDACTED] is trying to establish whether there are any asbestos water pipes remaining in the Parish of Bromfield

Our response:

I can confirm that there are a number of asbestos cement water main present in the water network around the Parish of Bromfield. These can be viewed for free on our online viewing facility, by contacting our Property Searches Team on 03707 510101, and booking an appointment.

For further information, we're looking to upgrade over 200km of water mains in Cumbria as part of our five-year plan for AMP8. We will be using a range of techniques, including slip-lining where new pipe is inserted into the old pipe, to minimise disruption.

The replacement mains are expected to last for more than 100 years and are built to withstand high pressure and temperature variations to help protect against bursts and reduce leaks – both of which will play a key role in safeguarding water supplies for millions of customers across the region.

As well as reducing interruptions in water supply, the project will play an important role in ensuring a resilient water network at a time when the population of the North West is expected to grow.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks



We'd love to hear your feedback on how we handled your request! If you have a moment, please complete our short survey [here](#) – your input helps us improve our service.