

Dear [REDACTED]

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR). As your request contained a number of specific questions, this response, restates each part of the request (in bold) and then follows this with our response:

Please could I ask under an Environmental Information Request about your disposal of Biosolids.

- **Please could you let me know the total tonnage of Biosolids you dispose of on an annual basis.**

During 2024, United Utilities recycled 347,148.7 wet tonnes of Biosolids in agriculture following Biosolids Assurance Scheme (BAS), and 76,166.49 tonnes to Restoration.

- **Please could I also request the total tonnage of biosolids you dispose of or sell to any contractors or locations within Herefordshire.**

During 2024, United Utilities or our contractors did not recycle or dispose of any Biosolids in Herefordshire.

- **Please could you also confirm the chemicals you screen for prior to disposal.**

All our Biosolids products are analysed for chemical and biological parameters as listed on item 2.5 - 2.7 of the [BAS Standard Issue 5](#). This includes testing for 11 elements, main nutrients, pH, e-coli as a biological indicative organism (and Salmonella on our enhanced standard products). United Utilities follow higher frequency (monthly sampling for chemical analysis and bi-monthly for biological analysis) than the Sludge use in Agriculture regulations and BAS stipulates.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks



We'd love to hear your feedback on how we handled your request! If you have a moment, please complete our short survey [here](#) – your input helps us improve our service.