

**United Utilities Water Limited** 

Haweswater House Lingley Mere Business Park Lingley Green Avenue Great Sankey Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR-559 Date: 28/10/2025

Email: EIRRequests@uuplc.co.uk



Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

## Your request:

I write to request chemical analytical testing data for water supplied to the following address:

Please provide all available data (including PFAS; Per- and polyfluoroalkyl substances) for a period of at least 2 years, in excel format.

## Our response:

is located in Water Supply Zone 067 (Cleveleys / Thornton) and receives water supplies via three water treatment works.

In the accompanying spreadsheet, we have included the water quality sample data for WSZ 067 and the PFAS data from the supplying water treatment works for the previous two years. Please see further details on our PFAS monitoring below.

For awareness, all laboratory methods have a Limit of Quantification (LOQ). This means that the method cannot read lower than a certain value. Any results marked as less than the LOQ means that the result is lower than the lowest quantifiable value that the method can detect. In this dataset, results less than the LOQ are marked 'LT'.

All our water sources are monitored for PFAS, and we do not have any high-risk sources. In most cases PFAS substances are not present. Water companies focus PFAS monitoring at source locations and water treatment works as this is representative of the water supplied to customer properties.

Where very low levels have been detected in our region, we have the appropriate risk management plans in place, to ensure the treated water supplied to customers meets the necessary regulatory requirements. At this time there are currently no statutory standards for PFAS in drinking water, nor is there a World Health Organisation guideline value. The DWI has taken a precautionary approach and produced tiered guideline values for water companies, which we adhere to.

We have had no detections of PFAS above Tier 1 in drinking water supplied to the Thornton-Cleveleys area. Tier 1 is the lowest tier set by the Drinking Water Inspectorate (DWI), and this is where results are less than 0.01 micrograms per litre.

Should we receive any elevated PFAS results, we carry out investigations and increase monitoring. We keep the DWI and the relevant health authorities up to date on the results and there are options available to us for example, removing a source from supply, additional treatment using granular activated carbon, or carrying out controlled blending to minimise any concentration.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at <a href="mailto:EIRRequests@uuplc.co.uk">EIRRequests@uuplc.co.uk</a>, addressing your request to and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

## Many thanks



We'd love to hear your feedback on how we handled your request! If you have a moment, please complete our short survey <a href="here">here</a> – your input helps us improve our service.