



United Utilities Water Limited
Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR/ID550
Date: 17/10/2025
Email: EIRRequests@uuplc.co.uk

Dear [REDACTED]

EIR Reference: EIR/ID/550

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request:

The data we are missing and would like to request is listed in the table below.

Please can you also let me know if any of this data isn't monitored or reasons for missing data.

Site / Safeguard Zone	Substance	Missing data / data we are requesting
Ashworth Moore	Colour and Algae (Total Algae)	Total Algae data 2020 to 2025
Clay Lane	Colour and Algae (Total Algae)	Total Algae data 2020 to 2025
Cloughbottom	Colour and Pesticides (2,4-D and Glyphosate)	2,4-D data from 2018 to 2025 GLPH data from 2018 to 2025
Errwood and Fernilee	Colour	Colour data from 2022 to 2025
Hurleston	Pesticides (Metaldehyde, MCPA, Isoproturon), Nutrients (Ammonia) and Algae (Geosmin)	data for Nutrients (Ammonia) 2015 to 2025
Ridgegate	Pesticide (MCPA and Glyphosate), Algae (Total Algae)	MCPA data 2017 to 2025
Watergrove	Algae (2 MIB, Chlorophyll, Geosmin)	Chlorophyll data 2015 to 2025

Our response:

Please find attached an excel spreadsheet which shows the requested information for the seven sites in question (attached as Appendix A). On the first tab of the spreadsheet there is a key breakdown which lists national grid references and monitoring point locations.

Each tab following is for the seven sites requested and has a detailed breakdown of the substance parameter and the numeric level of the units. Within each of these breakdowns there is a column titled Value Qualifier "LT", which indicates that due to the nature of the sample or the testing, the sample could not test any lower.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Kind regards