



**United Utilities Water Limited**  
Haweswater House  
Lingley Mere Business Park  
Lingley Green Avenue  
Great Sankey  
Warrington WA5 3LP

Telephone: 01925 237000

[unitedutilities.com](http://unitedutilities.com)

**Our ref:** EIR/ID545  
**Date:** 17/10/2025  
**Email:** [EIRRequests@uuplc.co.uk](mailto:EIRRequests@uuplc.co.uk)

Dear [REDACTED]

EIR Reference: EIR/ID/545

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

**Your request:**

*Under the Freedom of Information Act 2000 and the Environmental Information Regulations 2004, I would like to request the following information regarding the discharge referenced as "Great Stone Road CSO (459KP), WaSC permit reference: DAVYH\_UNP\_575", as listed in the EDM return:*

- 1. Details of the asset associated with this discharge point, including asset drawings, schematics, maps, or any other relevant documentation.*
- 2. Confirmation of the discharge point (where does it discharge to?) and whether the discharge point is currently operational. I assume it is operational, as the 2024 EDM data records nine spills at this location, and the presence of EDM monitoring typically indicates active use.).*
- 3. If it is not operational, please provide details on how the discharge point has been decommissioned or capped off, including any available evidence. Additionally, please explain how a non-operational asset could record nine spills in the 2024 EDM data.*
- 4. Recent raw EDM data for this location, to provide confidence in the limited activity and/or absence of discharges.*

**Our response:**

Thank you for your information request. For reference, United Utilities is not subject to the Freedom of Information Act 2000 but is subject to the Environmental Information Regulations 2004 (EIR). We have therefore handled this, as a request for environmental information under the EIR. As your request contained a number of specific questions, this response restates each part of the request (in bold) and then follows this with our response:

**1. Details of the asset**

The overflow that you have highlighted is located within a manhole at the junction of Greatstone Road and Rosslyn Road in Firswood Manchester. I have attached a copy of the manhole record for this overflow (as appendix A). This manhole record includes details of the incoming and outgoing pipework as well as asset schematics and a location map.

### **2/3. Confirmation of the discharge point and whether it is currently operational.**

I can confirm that this overflow is currently operational.

I can also confirm that we are in the process of investigating the overflow to both definitively confirm the outfall location and to update our hydraulic model of the area to understand the potential impacts, in terms of flood risk and spills at other overflows, of potentially capping the overflow.

Depending upon the outcome of these investigations we will then either cap the overflow, with a view to blocking up the spill point, or formally apply to the Environment Agency for a permit for the overflow.

In terms of the discharge location, the work we have undertaken indicates that the discharge point is some way away from the overflow chamber.

I have attached a copy of an investigation report that was undertaken on our behalf, by a company called Ipsum (attached as Appendix B). This report and investigation demonstrated that the overflow discharges to a brick pipeline that runs beneath Ryebank Fields, beneath Ryebank Road, across the Turner Moss playing fields, around the East and South sides of Stretford Cemetery, beneath the Bridgewater canal, across the A56 to the South of the Household Waste and Recycling Centre and then (we currently assume) crosses beneath the M60 to either discharge to an outfall to Ousel Brook or to discharge to a connection to a separate outfall pipe from the Bradley Lane overflow, which discharges to the River Mersey. I have attached a plan showing the two potential discharge points (attached as Appendix C).

As can be seen from Appendix B, we have not been able to definitively confirm the final outfall position to date. This is because the discharge point could be within restricted access under the M60 and dye testing from the overflow or anywhere along the overflow line would prove difficult, as the dye would tend to soak up in the heavy levels of silt in the pipeline, rather than running to the outfall location. Cleaning this line of silt, to allow dye testing, has also proved difficult due to access restrictions to suitable manholes.

### **4. Recent raw EDM data for this location.**

I have provided a spreadsheet with a copy of the **spill data** for the Greatstone road overflow (attached as appendix D). This spreadsheet contains data from 30 September 2024 to date, with the last recorded spill being on 27 January 2025.

As you have pointed out in your data request, this is raw data and has therefore not been through our full review and audit process, there may therefore be some slight differences between this data and the data that is eventually provided to the EA and published on their and our websites.

We hope that this response answers your request. However, if you are not satisfied with how we have handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at [EIRRequests@uuplc.co.uk](mailto:EIRRequests@uuplc.co.uk), addressing your request to [REDACTED], and explaining why you are unhappy with our response. We will be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Kind regards