



Water for the North West

**United Utilities Water Limited**

Haweswater House  
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Great Sankey  
Warrington WA5 3LP

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[unitedutilities.com](http://unitedutilities.com)

**Our ref:** EIR/ID326

**Date:** 19/03/2025

**Email:** [EIRRequests@uuplc.co.uk](mailto:EIRRequests@uuplc.co.uk)

Dear [REDACTED],

EIR Reference: EIR/ID/326

Thank you for reaching out with your request! We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

*For a number of years, there has been liquid (presumably wastewater) taken from the end of The Paddocks lane in Whitegate, Cheshire to the waste water treatments work in Winnington, Cheshire on public roads using a tractor and bowser. I'd like to know:*

- 1. How long this has been happening?*
- 2. How long will this continue for?*
- 3. How many road journeys have been made (or are being made) because of this situation?*

**After speaking with the relevant personnel in the business, we can confirm that this site is a cess pit, which serves the Paddocks estate. This means that there is no treatment of the wastewater so this needs to be transferred away from site for treatment. This has been the case since the development was built, circa 1998. On average the paddocks are tankered 4 times per day, sometimes this may be more, weather dependent. Approximately 112 loads across the month.**

**As the site is a cesspit then this will continue, indefinitely. The number of times the site has had to be tankered has unfortunately increased significantly since 2021. We believe this has coincided with an increase in groundwater and the water table in the local area. We are liaising with the Lead Local Flood Authority, Cheshire West & Chester Council to try and investigate possible causes in order to improve the situation.**

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at [EIRRequests@uuplc.co.uk](mailto:EIRRequests@uuplc.co.uk), addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Kind regards