



United Utilities Water Limited
Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR/ID319

Date: 10/03/2025

Email: EIRRequests@uuplc.co.uk

Dear [REDACTED]

Thank you for reaching out with your request! We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Hi, I am writing to request any information available on the compensatory flow / release regime out of Dubbs Reservoir in Cumbria. I want to see how this compensation flow changes throughout the year and what sort of rate/ volume it discharges please. I am interested in the downstream effects of this reservoir. I really appreciate your time on this.

Please see attached the compensation data for Dubbs Reservoir from 1st January 2024 to 11 February 2025. For context, Dubbs Reservoir is a compensation only reservoir, meaning we do not abstract from it for drinking water. In the figures, you will see that compensation levels have increased this year. This is down to factors such as the weather, plus we have been instructed by a Panel Engineer to reduce water levels for safety reasons (this is an ITIOS requirement), however this should slowly increase once works begin at the site later this year.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED] and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks

EIR Team

We'd love to hear your feedback on how we handled your request! If you have a moment, please complete our short survey [here](#) – your input helps us improve our service.