

**United Utilities Water Limited**

Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR/ID304

Date: 04/03/2025

Email: EIRRequests@uuplc.co.uk

Dear [REDACTED],

EIR Reference: EIR/ID/304

Thank you for reaching out with your request! We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Could you please provide me with raw water quality data for the abstractions/DrWPA listed below.

Abstraction	Licence Number
Thirlmere Reservoir	2775009011
Ullswater Lake (transfer)	2776004029
Haweswater Reservoir	2776005005
Blea Water	2776005004
Lake Windermere at Calgarth	2673705021
Levers Water	2673713015

We would be interested in data for the following determinands where available:

- 2 Methyl IsoBorneol (2MIB)
- Algal Cell Count (ALGA)
- Blue-Green Algae (BGRA)
- Chlorophyll-A (CHLA)
- Colour (COLO)
- Geosmin (GEOS)
- Nitrate (NITR)
- Turbidity (TURB)

We have noticed increasing trends in some of these determinands in other lake waterbodies and would find it useful to have additional data to see if there are correlations elsewhere.

If you could please let me know how long you expect it will take to complete this request I would be grateful. Please let me know if you require any clarification.

Please find attached the data requested from all but one of the abstraction points related. Please note, to satisfy the request, we have had to identify the closest raw water monitoring point for the abstraction points requested and the below table should be used in conjunction with the data to review the data. We have been unable to determine a suitable monitoring point ID that correlates

with Blea Water.

Abstraction	Licence Number	Monitoring Point
Thirlmere Reservoir	2775009011	THIRLMERE (RAW WATER SPT)
Ullswater Lake (transfer)	2776004029	ULLSWATER (RAW WATER SPT)
Haweswater Reservoir	2776005005	HAWESWATER (RAW WATER SPT)
Blea Water	2776005004	N/A
Lake Windermere at Calgarth	2673705021	WINDERMERE LAKE(RAW WATER SPT)
Levers Water	2673713015	PADDY END FILTER HOUSE RAW WATER

It is worthy of note that the locations which data has been supplied from are typically sampled using dip can at the shoreline of the water and therefore may not be fully representative of the water abstracted from the reservoir.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED] and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Kind regards