# Full year results

Year ended 31 March 2025

Thursday 15 May 2025





# Louise Beardmore

Chief Executive









# **Key takeaways**



# FY25 Result







## Result highlights



**Solid financial results** 

EPS Growth of c.50%



**Strong balance sheet** 

60% gearing



Dividend

policy reaffirmed



**Top quartile** 

80% performance commitments



**Incentive performance** 

£24m ODI reward



'Green' on serious pollutions



24% reduction in spills per overflow in 2024



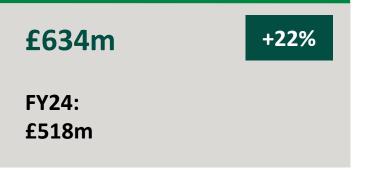
87% colleague engagement

+7% on the UK High Performance Norm

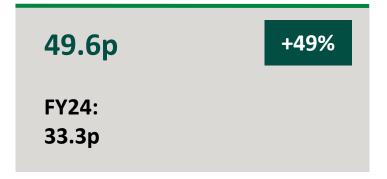


# Financial highlights

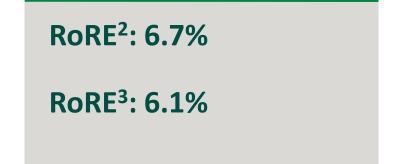




### **Underlying EPS<sup>1</sup>**



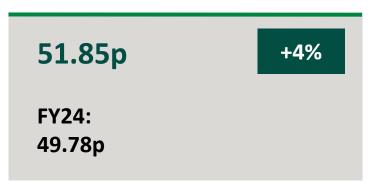
#### **Returns**



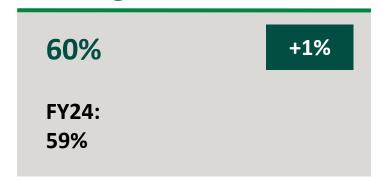
### **Capital investment**



**DPS** 



Gearing



- 1. Underlying profit measures are reconciled to reported profit measures in the appendices to this presentation
- 2. Return on Regulated Equity presented on a real basis prior to the impact of post intervention PCC performance due to the impact of COVID-19 and recalculated tax allowances, in line with Ofwat's information notice published on 31st March 2025
- 3. Return on Regulated Equity presented on a real basis reflecting adjustments for PCC performance due to the impact of COVID-19 and recalculated tax allowances, in line with Ofwat's information notice published on 31st March 2025

  United Utilities 2024/25 full year results 6

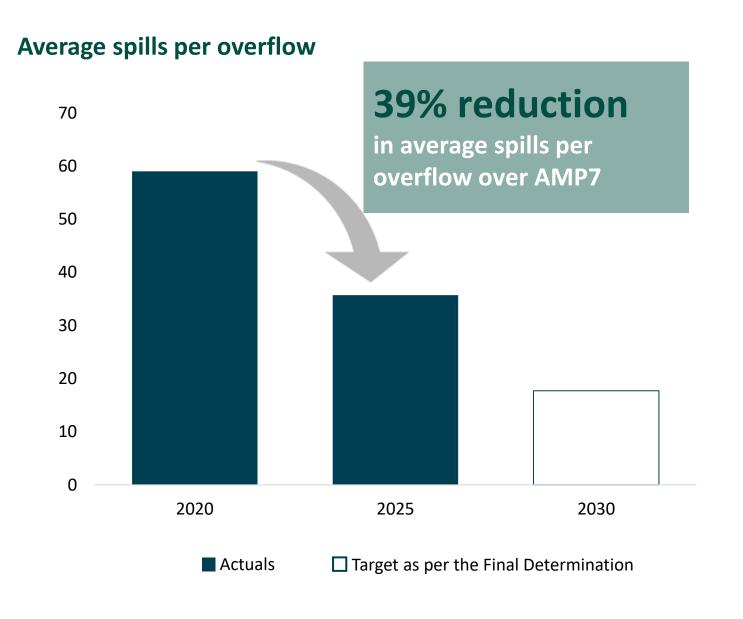
# **AMP7 Review**







## Best in sector spills improvement



# Rainfall significantly

higher than average

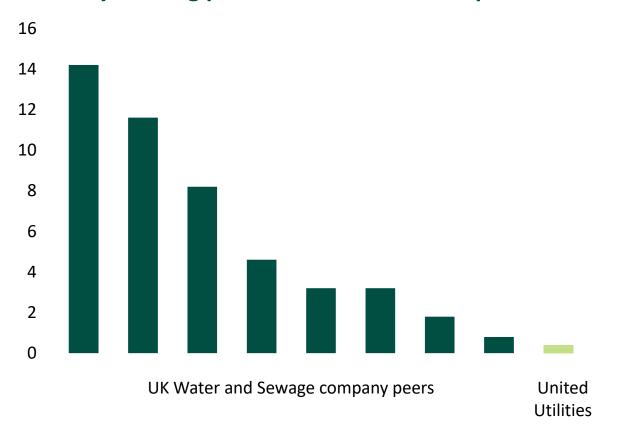
24% reduction in spills per overflow in 2024

20,000 fewer spills compared to 2023

31% reduction
in spill duration compared to 2023

## **Serious pollutions**

#### Industry-leading performance on serious pollutions<sup>1</sup>



13 consecutive years 'Green' for serious pollutions

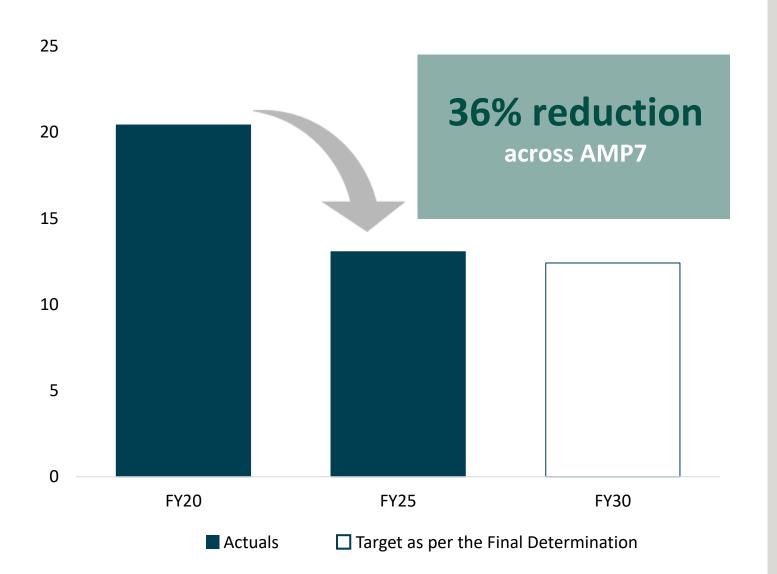
Drone squad to monitor and detect pollutions

Investment into power resilience

<sup>1. 5-</sup>year average. Environment Agency EPA <u>Water and sewerage companies in England: environmental</u> performance report 2023 - GOV.UK

## **Wastewater Network performance**

#### Number of sewer collapses per 1,000km of sewers



# Industry leading sewer sensor capability

18% reduction
in sewer blockages across AMP7

19% reduction
in internal sewer flooding across AMP7

## Water performance

#### **Reduction in water quality contacts**



#### Increase in find and fix rates for leakage



#### 29% reduction

in water quality contacts over AMP7– lowest level of water quality complaints ever

## Lowest level of leakage

70% increase in find and fix rates in 2024/25

### **Lowest levels of PCC**

7% reduction in per capita consumption

– upper quartile performance

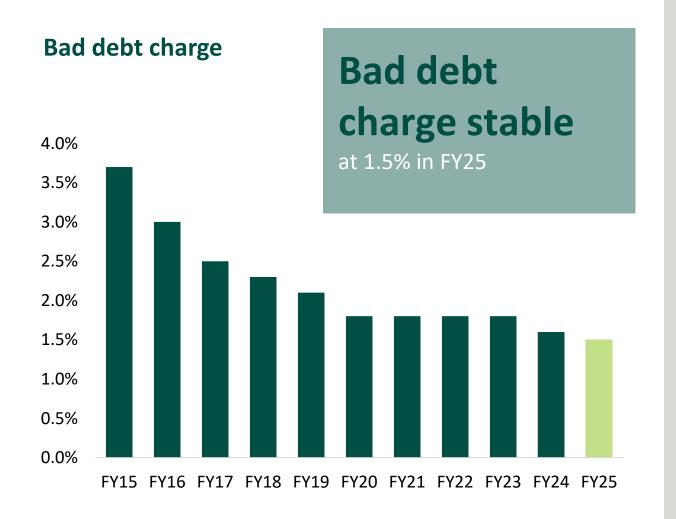
# **Service performance**



3<sup>rd</sup> highest C-MeX reward across AMP7

4<sup>th</sup> highest D-MeX and Br-MeX in 2024/25 Awarded the ServiceMark with Distinction by the Institute of Customer Service

# **Affordability**



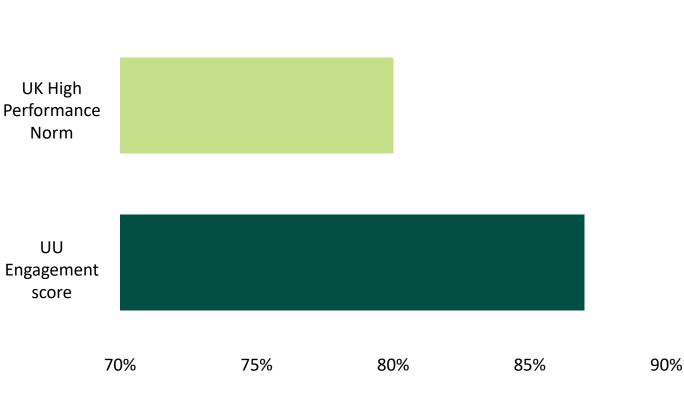
£525 million
affordability support package in AMP8

Supported
414,000
customers
through AMP7
affordability schemes

c.540,000
households
on our Priority
Services Register

## People

#### **Outperforming external benchmarks**



Exceeding all external benchmarks with employee engagement of 87%

91%
of colleagues are
proud to work
for United
Utilities

30,000 jobs supported through our AMP8 programme

## **ESG** performance

E

#### **Environment**

- 39% reduction in spills since 2020 with almost 20,000 fewer spills in 2024 than 2023
- Environmental Performance Assessment Serious Pollutions— 'Green' every year since records began in 2011
- Peatland restoration completed more than 3,000 hectares, surpassing our 2030 target

C

#### **Social**

- Highly engaged colleagues 87% engagement outperforming UK HPNorm benchmark by 7%
- Leading in vulnerability assistance with c.540,000 households signed up to our Priority Services Register
- Award-winning inclusive employer 4<sup>th</sup> place in the Top 50 UK Inclusive Employers list 2024 and Top 10 in the REDI<sup>1</sup> Index

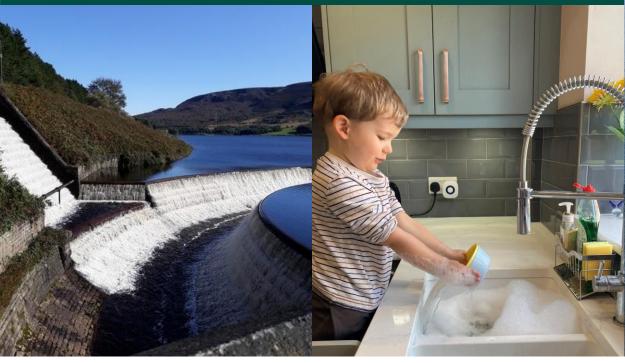
G

#### Governance

- Component of the iconic Dow Jones Best-in-Class World Index one of only four companies in the Utilities sector to make the list
- S&P Global recognised for 25 years of sustainability reporting
- Fair Tax Mark accredited 6 years in a row

# Phil Aspin

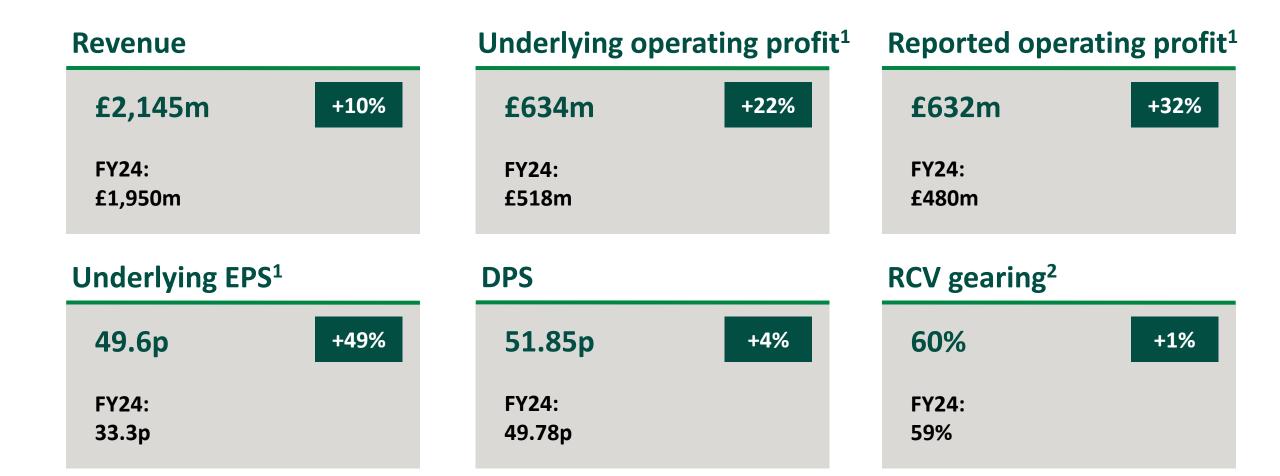
**Chief Financial Officer** 







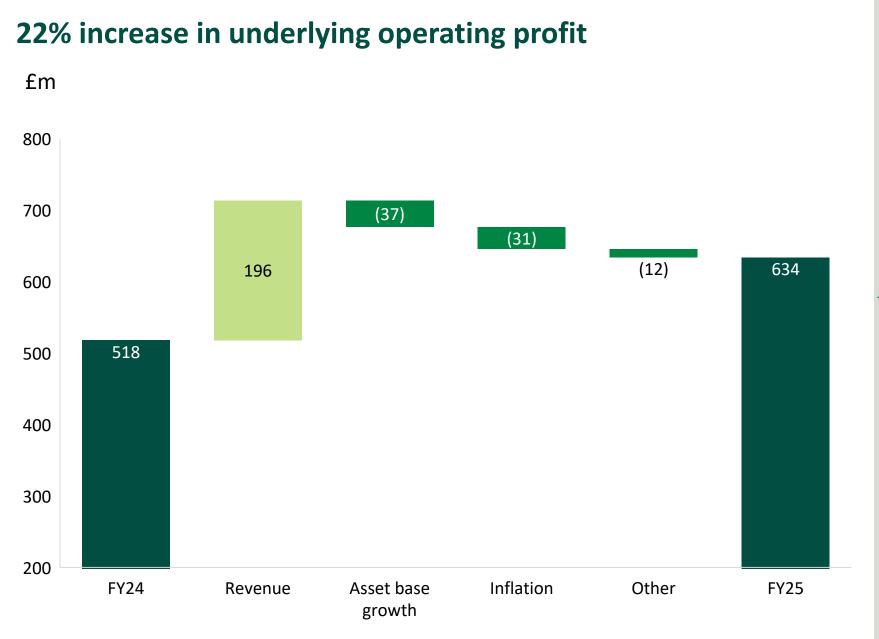
# Financial highlights



<sup>1.</sup> Underlying profit measures are reconciled to reported profit measures in the appendices to this presentation

<sup>2.</sup> RCV gearing calculated as group net debt including loan receivable from joint venture/United Utilities Water Limited's adjusted RCV (adjusted for actual spend, timing differences and including full expected value of AMP7 ex-post adjustment mechanisms).

# **Underlying operating profit**



Revenue: £2,145m

Regulatory adjustments: £186m

+10%

+6%

Underlying opex: £1,511m

• Asset base growth: **£37m** 

Inflationary increases: £31m

• Investing in performance: £8m

## Interest, tax and earnings

# Underlying net finance expense

FY25: £284m

FY24: £293m

Inflation charge on index-linked instruments of £162m (FY24: £252m)

Cash interest of £171m

(FY24: £125m)

### **Underlying tax**

FY25: £nil

FY24: £7m credit

'Full expensing' to continue to provide a tax benefit such that we expect a FY26 current tax charge of nil

# Underlying profit after tax

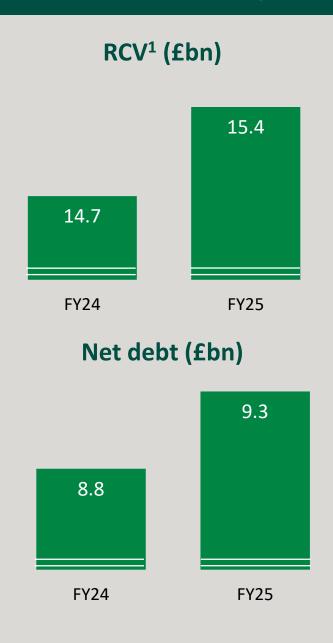
FY25: £338m

FY24: £227m

**Underlying EPS of 49.6p** 

FY24: 33.3p

## **Financial strength**



### RCV gearing<sup>2</sup>

60%

FY24: 59%

## Responsible financing

### **Fully funded pension**

Not subject to unfunded costs

### **Funding raised**

c.£1.8bn

AMP8 funding well progressed

## Liquidity

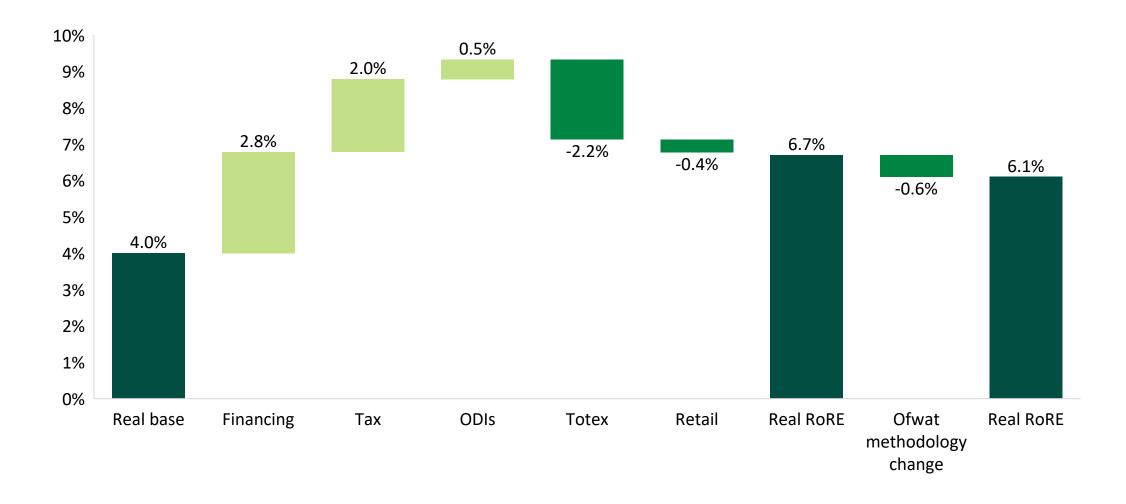
£2.8bn

Sufficient liquidity into 2027

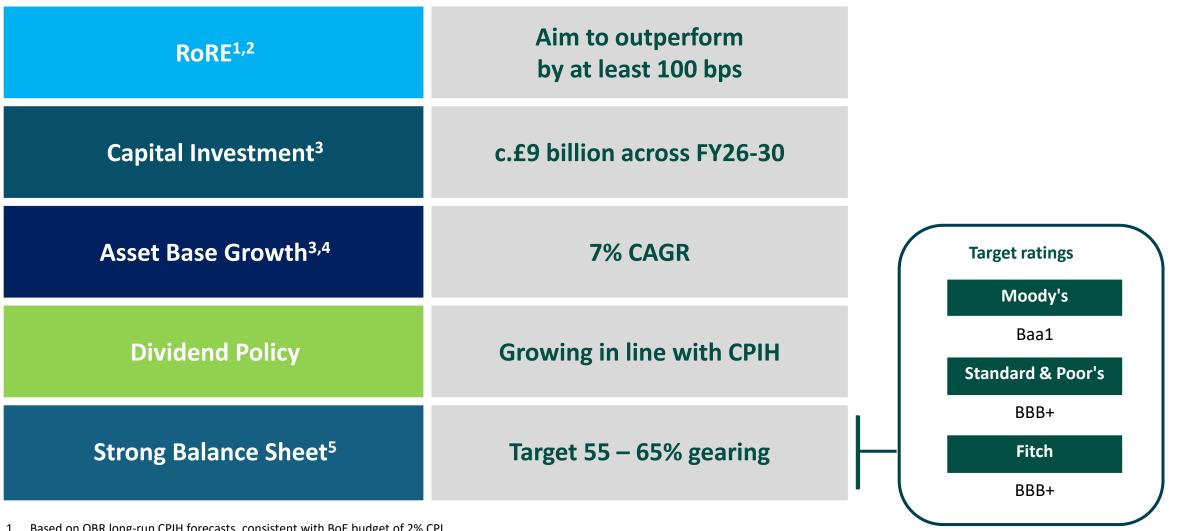
- Includes the full expected value of AMP7 ex-post adjustment mechanisms as an adjustment to RCV
- 2. RCV gearing calculated as group net debt including loan receivable from joint venture/United Utilities Water Limited's adjusted RCV (adjusted for actual spend, timing differences and including full expected value of AMP7 ex-post adjustment mechanisms).

# Return on regulated equity (RoRE)

## **AMP7 RoRE bridge**



## Financial framework



- Based on OBR long-run CPIH forecasts, consistent with BoE budget of 2% CPI
- Average performance in AMP8 on a notional capital structure, real CPIH basis
- Nominal, based on OBR long-run CPIH forecasts
- Average AMP8 annual RCV growth rate on a nominal basis. Includes the full expected value of ex-post adjustment mechanisms as an adjustment to RCV
- RCV gearing calculated as group net debt including loan receivable from joint venture/ United Utilities Water adjusted RCV, where RCV is adjusted for actual spend, timing differences and full expected value of ex-post adjustments

# **Technical guidance 2025/26**

	FY25	у-о-у	
Revenue	£2,145m	<b>A</b>	Revenue is expected to increase to between £2.5 billion and £2.6 billion in 2025/26 in line with the final determination, adjusted for inflation.
Underlying operating costs	£1,047m	•	Underlying operating costs are expected to decrease, with higher costs associated with inflation and growth in the asset base, more than offset by lower IRE due to a more granular asset recognition, resulting in the greater component of network expenditure being capitalised.
Depreciation	£465m	<b>A</b>	Growth in our asset base and the impact of a more granular asset recognition, means depreciation is expected to increase by around £50 million
Underlying finance expense	£284m	<b>A</b>	Expected to increase by around £50 million, due to increased debt requirements to fund the step up in investment in AMP8
Underlying tax	£nil	<b>*</b>	'Full expensing' expected to continue to provide tax benefits, resulting in no expected current tax charge
Сарех	£1,083m	<b>A</b>	Expected to be over £1.5 billion
ODIs	£24m	•	Forecasting to incur a net penalty in FY26, reflecting the introduction of new performance commitments in AMP8, with performance improvements expected to be progressive.
Dividend <sup>1</sup> ed using the November 2024 CPIH annual rate 3.5%	51.85p	<b>A</b>	FY26 dividend of 53.66p, in line with policy of growth in line with CPIH  United Utilities • 2024/25 full year re

# **Financial summary**

#### Solid financial result

- Underlying operating profit: £634m (+22%)
- Underlying EPS: 49.6p (+49%)

#### **Funding and liquidity position**

- Liquidity of £2.8bn extending out to 2027
- AMP8 funding well progressed

#### **Financial strength**

- RCV gearing of 60%<sup>1</sup>
- Fully funded pension scheme

#### **Dividend**

- FY25 dividend: 51.85p
- Inflation-linked dividend maintained
- .. RCV gearing calculated as group net debt including loan receivable from joint venture/United Utilities Water Limited's shadow (adjusted for actual spend and timing difference) RCV, Including full expected value of AMP7 expost adjustment mechanisms.



# Louise Beardmore

Chief Executive









## Summary

Performing well operationally and financially

Consistent upper quartile performance

Financial strength and flexibility

**Track record of delivery** 

Well positioned to step in to AMP8

Determined to drive a step change







# **Capital Markets Day**

## 19th June 2025



Louise Beardmore
Chief Executive



Phil Aspin
Chief Financial Officer



Matt Hemmings Chief Operating Officer



Jane Simpson Commercial, Engineering and Capital Delivery Director



James Bullock
Regulation and Compliance
Director



Adrienne McFarland
People Director



Mike Gauterin
Customer and Technology
Director



## **Cautionary statement**

This presentation contains certain forward-looking statements with respect to the operations, performance and financial condition of the group. By their nature, these statements involve uncertainty since future events and circumstances can cause results and developments to differ materially from those anticipated. These forward-looking statements include without limitation any projections or guidance relating to the results of operations and financial conditions of the group as well as plans and objectives for future operations, expected future revenues, financing plans, expected expenditure and any strategic initiatives relating to the group, as well as discussions of our business plan and our assumptions, expectations, objectives and resilience with respect to climate scenarios. The forward-looking statements reflect knowledge and information available at the date of preparation of this presentation and the company undertakes no obligation to update these forward-looking statements. Nothing in this presentation should be construed as a profit forecast.

Certain regulatory performance data contained in this presentation is subject to regulatory audit.

This announcement contains inside information, disclosed in accordance with the Market Abuse Regulation which came into effect on 3 July 2016 and for UK Regulatory purposes the person responsible for making the announcement is Simon Gardiner, Company Secretary.

## **Supporting information**

- 1. Underlying income statement
- 2. Underlying operating profit
- 3. Profit before tax reconciliation
- 4. Profit after tax reconciliation
- 5. Finance expense
- 6. Finance expense: index-linked debt
- 7. Derivative analysis

- 8. Statement of financial position
- 9. Reconciliation of net debt
- 10. Financing performance
- 11. Financing and liquidity
- 12. Debt structure
- 13. Term debt maturity profile
- 14. Glossary

## **Underlying income statement**

Year ended 31 March	2025	2024	Changa (9/)
£m	2025	2024	Change (%)
Revenue	2,145.2	1,949.5	+10.0%
Operating expenses	(857.0)	(787.1)	+8.9%
Infrastructure renewals expenditure	(189.5)	(205.8)	-7.9%
EBITDA	1,098.7	956.6	+14.9%
Depreciation and amortisation	(464.9)	(438.8)	+5.9%
Operating profit	633.8	517.8	+22.4%
Net finance expense	(284.4)	(293.2)	-3.0%
Share of profits/(losses) of joint ventures	(10.8)	(4.1)	+163.4%
Profit before tax	338.6	220.5	+53.6%
Tax	(0.3)	6.8	n/a
Profit after tax	338.3	227.3	+48.8%
Earnings per share (pence)	49.6	33.3	+48.9%
Dividend per ordinary share (pence)	51.85	49.78	+4.2%

## **Underlying operating profit**

Year ended 31 March	2025	2024	Change (%)
£m	2025	2024	Change (70)
Revenue	2,145.2	1,949.5	+10.0%
Employee costs	(224.1)	(204.7)	+9.5%
Power	(154.5)	(164.3)	-6.0%
Hired and contracted services	(133.9)	(108.2)	+23.8%
Materials	(81.1)	(65.8)	+23.3%
Chemicals	(63.0)	(61.3)	+2.8%
Property rates	(89.9)	(82.0)	+9.6%
Regulatory fees	(44.8)	(39.3)	+14.0%
Bad debts	(20.5)	(22.0)	-6.8%
Other expenses	(45.2)	(39.5)	+14.7%
	(857.0)	(787.1)	+8.9%
Infrastructure renewals expenditure (IRE)	(189.5)	(205.8)	-7.9%
Depreciation and amortisation	(464.9)	(438.8)	+5.9%
Total underlying operating expenses	(1,511.4)	(1,431.7)	+5.6%
Underlying operating profit	633.8	517.8	22.4%
		United Utilities a 3	2024/25 full year resu

## **Profit before tax reconciliation**

Year ended 31 March	2025	2024
£m	2023	2024
Operating profit	631.5	480.2
Net finance expense	(265.7)	(306.1)
Share of profits/(losses) of joint ventures	(10.8)	(4.1)
Reported profit before tax	355.0	170.0
Adjustments:		
Fleetwood outfall pipe fracture	2.3	37.6
Fair value losses/(gains) on debt and derivative instruments, excluding interest on derivatives and debt under fair value option	(18.7)	12.9
Underlying profit before tax	338.6	220.5

## **Profit after tax reconciliation**

Year ended 31 March	2025	2024
£m	2025	2024
Reported profit after tax	264.7	126.9
Adjustments:		
Fleetwood outfall pipe fracture	2.3	37.6
Fair value losses/(gains) on debt and derivative instruments, excluding interest on derivatives and debt under fair value option	(18.7)	12.9
Deferred tax adjustment	90.0	48.9
Tax in respect of adjustments to underlying profit before tax	(0.0)	1.0
Underlying profit after tax	338.3	227.3
Basic earnings per share (pence)	38.8	18.6
Underlying earnings per share (pence)	49.6	33.3

## Finance expense

Year ended 31 March	2025	2024
£m	2025	2024
Investment income	106.2	85.6
Finance expense	(371.9)	(389.3)
Allowance for expected credit losses- loans to joint venture	-	(2.4)
	(265.7)	(306.1)
Fair value losses/(gains) on debt and derivative instruments, excluding interest on derivatives and debt under fair value option	(18.7)	12.9
Underlying net finance expense	(284.4)	(293.2)
Adjustment for net pension interest income	(12.9)	(28.6)
Adjustment for capitalised borrowing costs	(68.5)	(81.0)
Effective net finance expense	(365.8)	(402.8)
Average notional net debt	(9,057)	(8,504)
Average effective interest rate	4.0%	4.7%
Effective interest rate on index-linked debt	4.3%	6.2%
Effective interest rate on other debt	3.8%	2.9%

## Finance expense: index-linked debt

Year ended 31 March	2025	2024
£m	2025	2024
Interest on index-linked debt	(43.7)	(40.8)
RPI adjustment (£2.4bn debt at Mar-24/2.5% indexation charge for the six months to Sep-24; £2.3bn debt at Mar-23/3.9% indexation charge for the six months to Sep-23) $-$ 3 month lag <sup>1</sup>	(86.5)	(115.8)
CPI adjustment (£1.3bn debt at Mar-24/1.7% indexation charge for the six months to Sep-24; £1.1bn debt at Mar-23/3.6% indexation charge for the six months to Sep-23) $-$ 3 month lag <sup>2</sup>	(39.2)	(51.3)
RPI adjustment (£0.9bn debt at Mar-24/1.0% indexation charge for the six months to Sep-24; £0.8bn debt at Mar-23/5.0% indexation charge for the six months to Sep-23) $-$ 8 month lag <sup>3</sup>	(36.4)	(84.9)
Finance expense on index-linked debt <sup>4</sup>	(205.8)	(292.8)
Interest on other debt (including fair value option debt and derivatives)	(160.0)	(110.0)
Effective net finance expense	(365.8)	(402.8)

<sup>&</sup>lt;sup>1</sup> Affected by movement in RPI between January 2024 and January 2025

<sup>&</sup>lt;sup>2</sup> Affected by movement in CPI between January 2024 and January 2025

<sup>&</sup>lt;sup>3</sup> Affected by movement in RPI between July 2023 and July 2024

<sup>&</sup>lt;sup>4</sup> Adjusted to overlay the impact of inflation swaps

### **Derivative analysis**

Year ended 31 March	2025	2024
<b>£</b> m	2025	2024
Derivatives hedging debt	(98.6)	(49.4)
Derivatives – total accretion on inflation-linked swaps	(130.8)	(111.2)
Derivatives – fixing future real interest rates through inflation-linked swaps	126.9	123.8
Derivatives – hedging future nominal interest rates	178.0	173.8
Derivatives – hedging commodity prices	(27.4)	(34.8)
Net derivative asset position	48.1	102.2

- Derivatives hedging debt; hedge our non index-linked debt into sterling, floating interest rate debt. Typically these are designated in fair value hedge accounting relationships.
- Derivatives hedging interest rates; the majority fix our sterling interest rate exposure on a 10 year rolling average basis.
- A portion of derivatives fix future real interest rates through inflation-linked swaps.
- Derivatives hedging commodity prices; fix a proportion of our future electricity prices in line with our policy. These are in addition to prices fixed in the physical market with power purchase agreement which are not subject to fair value measurement.
- Derivatives hedging specific debt instruments are included within net debt to eliminate, to a certain extent, the fair value recognised in borrowings and thereby present a more representative net debt figure.
- Further details of our group hedging strategy can be found in the Group financial statements

## Statement of financial position

At £m	31 Mar 2025	31 Mar 2024	Change (%)
Property, plant and equipment	13,873.0	13,044.3	+6.4%
Retirement benefit surplus	302.3	268.0	+12.8%
Other non-current assets	181.0	210.6	-14.1%
Cash and bank deposits	1,672.6	1,399.3	+19.5%
Other current assets	399.9	348.4	+14.8%
Total derivative assets	340.7	382.8	-11.0%
Total assets	16,769.5	15,653.4	+7.1%
Gross borrowings	(10,788.6)	(10,001.4)	+7.9%
Other non-current liabilities	(3,092.2)	(2,888.5)	+7.1%
Other current liabilities	(596.2)	(426.8)	+39.7%
Total derivative liabilities	(292.6)	(280.6)	4.3%
Total liabilities	(14,769.6)	(13,597.3)	8.6%
TOTAL NET ASSETS	1,999.9	2,056.1	-2.7%
Share capital	499.8	499.8	0.0%
Share premium	2.9	2.9	0.0%
Retained earnings	1,178.0	1,242.3	-5.2%
Other reserves	319.2	311.1	+2.6%
SHAREHOLDERS' EQUITY	1,999.9	2,056.1	-2.7%
ADJUSTED NET DEBT <sup>1</sup>	(9,271.9)	(8,689.0)	+6.7%
eht reconciliation can be found on the next slide	United Utilities • 2024/25 full year re		24/25 full year resul

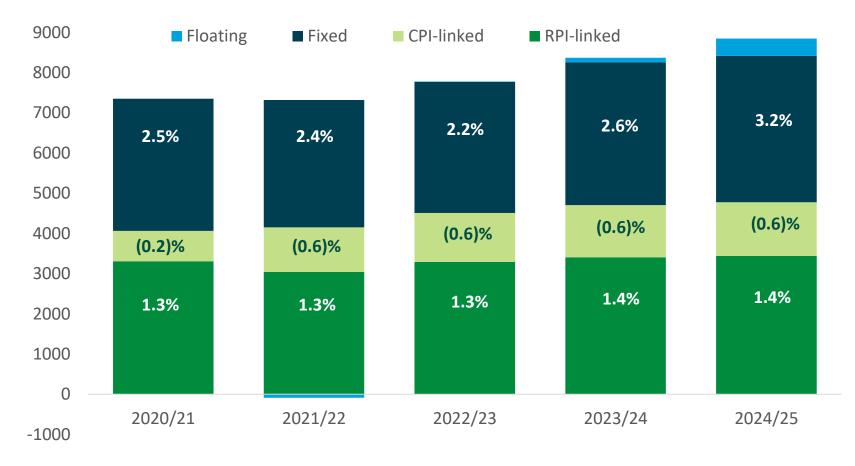
#### **Reconciliation of net debt**

At	21 May 2025	21 Mar 2024
£m	31 Mar 2025	31 Mar 2024
Cash and bank deposits	(1,672.6)	(1,399.3)
Total derivative assets	(340.7)	(382.8)
Gross borrowings	10,788.6	10,001.4
Total derivative liabilities	292.6	280.6
Balance sheet net debt	9,067.9	8,499.9
Exclude:		
The fair value impact of:		
Interest rate derivatives fixing future nominal interest rates	178.0	173.8
Inflation derivatives fixing future real interest rates	126.9	123.8
Electricity derivatives fixing future electricity costs	(27.4)	(34.8)
Include:		
Loan receivable from JV	(73.5)	(73.7)
Adjusted net debt	9,271.9	8,689.0

Adjusted net debt includes the loan receivable from our JV, Water Plus, and excludes the impact of derivatives that are not hedging specific debt instruments to provide a fairer reflection of the net debt amount the group is contractually obliged to repay. This includes deducting the fair value of derivatives fixing future real interest rates through inflation-linked swaps but adding back the cumulative indexation accretion on these swaps that will be paid at the end date of the swaps. This approach is more consistent with that taken by credit rating agencies, United Utilities • 2024/25 full year results • 38

## Financing performance

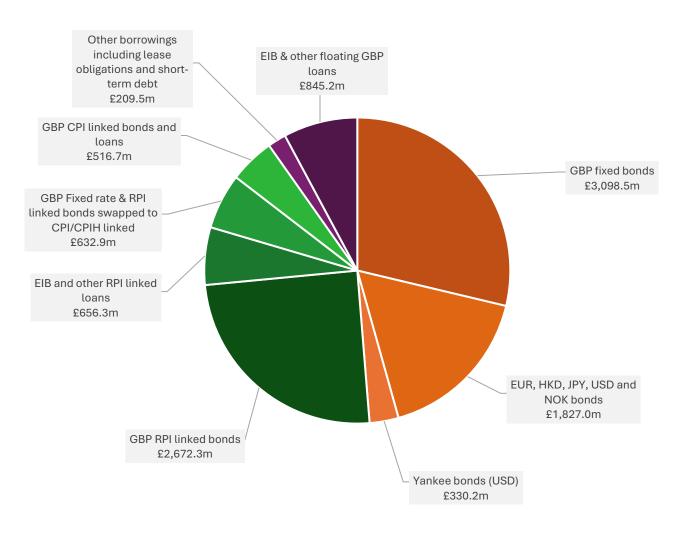
#### Existing debt locked in at rates favourable to the AMP7 allowed cost of embedded debt



The rates shown are real rates for the index-linked debt and nominal rates for the fixed rate debt. Floating rate debt will be progressively fixed in line with 10 year reducing balance hedging policy.

## Financing and liquidity at 31 March 2025

#### Gross Debt = £10.8bn



#### Liquidity = £2.8bn

	£m
Cash, cash investments and bank deposits	1,672.6
Undrawn committed bank facilities	1,150.0
Spot liquidity as at 31 March 2025	2,822.6

#### **Debt structure at 31 March 2025**



#### Yankees:

\$400m in 28s on-lent at issue to UU Water

#### **Euro MTNs:**

- £300m in 27s • £50m in 32s1
- £50m in 41s1 • £200m in 35s
- £100m in 40s1 £100m in 42s<sup>1</sup>
- £100m in 35s1 • £20m in 43s1 • £35m in 37s1 • £50m in 46s1 • £70m in 39s1 • £50m in 49s1
- Other debt: • £510m in 56s1
  - EIB RPI-linked loans £321m<sup>1</sup>
  - Other RPI-linked loans £100m<sup>1</sup>
  - CPI-linked loans £100m<sup>2</sup>
  - Other EIB loans £361m
  - Short-term loans £37m
  - ¥10bn dual currency loan
  - Other sterling loans £508m

#### **Euro MTNs:**

- £25m in 25s<sup>1</sup>
- HK\$320m in 26s
- HK\$739m in 26s
- €52m in 27s • HK\$830m in 27s
- £20m in 28s<sup>1</sup>
- £100m in 28s
- £300m in 29s2
- £35m in 30s1
- ¥11bn in 30s
- €30m in 30s

- £425m in 31s4 • €30m in 31s
- HK\$600m in 31s
- US\$35m in 31s
- £38m in 31s<sup>3</sup>
- £20m in 31s<sup>2</sup>
- €28m in 32s
- €26m in 32s
- €30m in 33s
- €650m in 33s • £350m in 33s5

• €825m in 34s • NOK1.5bn in 35s

• £150m in 57s1

- £400m in 36s
- £27m in 36s3 • £29m in 36s<sup>3</sup>
- £20m in 36s2
- £60m in 37s<sup>2</sup>
- ¥8.5bn in 37s • £400m in 38s
- £300m in 38s • £125m in 40s2

- £300m in 42s
- £400m in 46s • £32m in 48s2
- £350m in 51s
- £33m in 57s2

<sup>&</sup>lt;sup>1</sup> RPI linked finance

<sup>&</sup>lt;sup>2</sup> CPI linked finance / fixed rate finance subsequently swapped to CPI linked

<sup>&</sup>lt;sup>3</sup> RPI linked finance subsequently swapped to CPI linked

<sup>&</sup>lt;sup>4</sup> £100m and £75m fixed rate tranches of this bond have been swapped to CPI linked

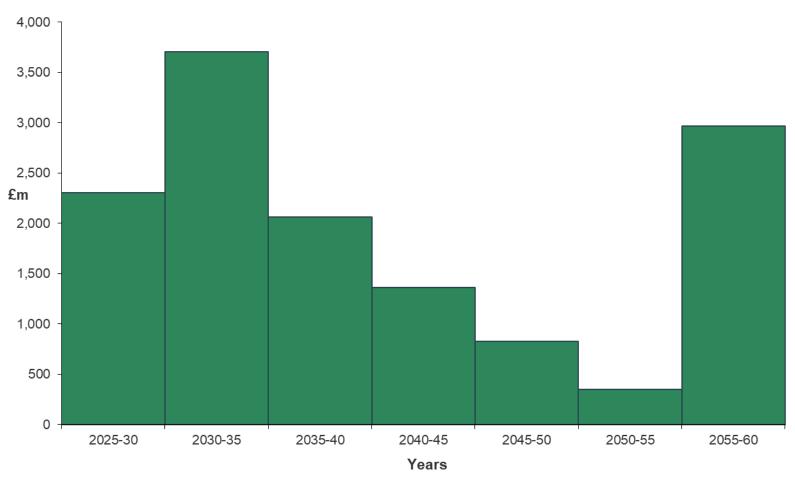
<sup>&</sup>lt;sup>5</sup> Two £50m fixed rate tranches of this bond have been swapped to CPI/CPIH linked

<sup>&</sup>lt;sup>6</sup> United Utilities Water Finance PLC (UUWF) is a financing subsidiary of United Utilities Water Limited (UUW) established to issue new listed debt on behalf of UUW. Notes issued by UUWF are unconditionally and irrevocably guaranteed by UUW and are rated in line with UUW's credit ratings

<sup>&</sup>lt;sup>7</sup> Senior unsecured debt ratings published by Moody's; Standard & Poor's; Fitch respectively

## Term debt maturity profile as at 31 March 2025<sup>1</sup>





<sup>&</sup>lt;sup>1</sup>Future repayments of index-linked debt include RPI/CPI/CPIH market derived forecasts out to 2029, subsequently transitioning to an average annual RPI rate of 2.4% and an average annual CPI/CPIH rate of 2%

## Glossary

Key Term	Definition
AMP7 / AMP8	The regulatory cycle is broken up into five-year asset management plan (AMP) periods. AMP7 ran from 1 April 2020 to 31 March 2025. AMP8 will run from 1 April 2025 to 31 March 2030.
PCs / ODIs	Ofwat sets performance commitments (PCs) with annual targets, and many have outcome delivery incentives (ODIs) attached to reward companies for outperformance or compensate customers by imposing penalties for underperformance.
RoRE	Return on regulated equity (RoRE) measures the regulatory returns (after tax and interest) that companies have earned by reference to the notional regulated equity. In AMP7, notional equity was 40% of the RCV. In AMP8 it has been increased to 45%. RoRE comprises a base allowed return plus or minus any out or under performance earned across totex, ODIs, financing costs and tax.
RCV / PAYG / run- off	Regulatory capital value (RCV) is used to measure the asset base of a company when setting price limits. RCV increases each year by a proportion of totex set at each price review and an adjustment for inflation, and reduces by RCV run-off. In each year, the pay-as-you-go (PAYG) rate sets the amount of in-period totex to be recovered in revenue. Shadow RCV is adjusted for actual spend and timing differences
Totex	Expenditure allowances are set in terms of total expenditure (totex) rather than separately for operating expenditure (opex) and capital expenditure (capex).
WaSC	Water and sewerage companies (WaSCs) provide water and wastewater services for customers, while water-only companies (WOCs) provide only water services.